

### **HOUSING RESOURCES HANDBOOK**

# Benchmarks and Resources for Affordable, Special Needs and Rental Housing



Community Development and Real Estate, January, 2006

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#### **Introduction and Context of this Document:**

The City of Kelowna revised its housing policy direction, based on the findings and recommendations from the 1999/2000 Housing Study. The Study was prepared based on extensive research, consultation with the Community Housing Needs Committee and a comprehensive workshop of housing stakeholders. Policy changes to the Official Community Plan were subject to the usual public hearing process with City Council. Housing policies were again revised as part of the OCP review in 2001, based on the results of public consultation, a housing-specific focus group, agency and staff review. At this time staff and the City's Social Planning & Housing Committee are in the process of looking at further changes in City direction to become more proactive in increasing the supply of low income and affordable housing. Policy changes were approved as a result of this process in 2005. The City continues to move forward and investigate its direction for housing policy. The policies from Chapter 8 of the OCP that are relevant to the information provided in this publication are quoted below:

- **.12 Information Package.** Prepare an information package concerning the City's development approval process<sup>1</sup>, as well as information on Provincial and Federal Government Housing Programs, such as the Residential Rehabilitation Assistance Program (RRAP), Homegrown Solutions, and BC Housing or Homes BC programs, to assist non-profit housing groups in preparing successful proposals.
- .16 Affordability Benchmarks. Affordability benchmarks will be published annually in information bulletins, using accepted methodologies and data from Statistics Canada, BC Statistics and Canada Mortgage and Housing Corporation. They are based on the following criteria:

**Rental:** Affordable rents will be the average rents for Kelowna from the annual Canada Mortgage and Housing Corporation (CMHC) Rental Market Report;

**Owner**: Ownership affordability is based on the income level at which a household would be capable of entering the ownership market. This is equivalent to the "starter home" price and is derived based on the purchase ability at the median income level for all two or more person households from the most recent Census, assuming 30 % of gross household income expenditure for shelter. The starter home price will be updated annually between Census years using the B.C. Consumer Price Index (CPI), be published annually by the City and be given for a non-strata-titled home, a strata-titled home and a mobile / manufactured home; .

.17 Core Need: Consider, based on data from Statistics Canada or Canada Mortgage and Housing Corporation (CMHC) or British Columbia Housing Management Corporation (BCMHC), households to be at core need for housing when they meet the following criteria:

- Qualify as at or below core need income threshold (CNIT) developed by CMHC and used by the British Columbia Housing Management Commission for Kelowna, and/or:
- Household income falls at or below Low Income Cut-Off level defined by Statistics Canada for urban areas greater than 100,000 people, based on household size, and/or:
- Household is receiving BC income assistance for Welfare to Work or Disability Benefits or qualifies for Targetted Rent Subsidy Programs (TRSP) operated by BC Housing, or dwelling is built with senior government funding to be affordable:

<sup>&</sup>lt;sup>1</sup> This is provided in a separate publication: See <u>Community Resources Handbook</u> the City web site: <u>www.kelowna.ca</u> under Residents / Community Development & Real Estate / Community Planning

The City will publish the above information by available means, and it will be current; .24 **Housing Affordability Indicators.** Assemble data, as housing affordability indicators, from the following sources:

- B.C. Assessment Authority database on sales activity;
- Core needs data from Statistics Canada, CMHC, BCMHC and B.C. Housing;
- City of Kelowna development activity reports.

This information will be distributed through the City web page, Social Planning and Housing Committee and/or Planning and Development Services brochures;

- .25 Affordable and Special Needs Housing Deficiency. Compare the Statistics Canada data on incidence of low-income households [based on low-income cut-offs (LICO)] against non- profit housing supplies to estimate housing deficiencies and publish this information on a regular basis;
- .26 **Vacancy Rates.** Regard the vacancy rates, calculated annually for rental housing by the Canada Mortgage and Housing Corporation, as an indicator of demand for rental housing, and publish this information;

#### **Most Recent Affordability Benchmarks:**

Starter Home Price: 2005

These numbers are based on the 2001 Census information, current mortgage, & mortgage insurance rates and adjusted utility, strata & property tax costs. They are updated yearly, using the BC Consumer Price Index. See the definitions of affordable housing in the OCP housing policies.

\$164,309 (non-strata titled, single ownership dwelling)

\$145,833 (strata titled dwelling)

\$120,448 (manufactured home with pad rental, additional)

#### Median Income 2005:

2 or more person Kelowna Household = \$58,446

Updated using the BC Annual Average Consumer Price Index <a href="http://www.bcstats.gov.bc.ca/DATA/DD/handout/CPIAN.pdf">http://www.bcstats.gov.bc.ca/DATA/DD/handout/CPIAN.pdf</a>

## Average Rents 2005 - All Private Apartments<sup>2</sup>, From Canada Mortgage and Housing Corporation Market Rental Survey- City of Kelowna

|   | Bachelor | One Bedroom | Two Bedroom  | Three Bedroom + |
|---|----------|-------------|--------------|-----------------|
| Average Rent  | \$497    | \$616       | <i>\$755</i> | \$781           |
| Annual Income – Before Tax to afford at 30% income on shelter | \$19,880 | \$24,640    | \$30,200     | \$31,240        |

#### Median Home Prices - 2004 Total Sales of Individual Dwellings - City of Kelowna

| Single<br>Detached | 8         |            | Duplex/Single<br>Unit Ownership | Manufactured<br>Home in Park | Townhouses<br>Single Unit Ownership |  |
|--------------------|-----------|------------|---------------------------------|------------------------------|-------------------------------------|--|
| \$269,000          | \$251,850 | \$165,212  | \$179,200                       | \$40,000                     | \$149,000                           |  |
| 2,026 sales        | 90 sales  | 1463 sales | 117 sales                       | 228 sales                    | 9 sales                             |  |

<sup>&</sup>lt;sup>2</sup> CMHC includes only buildings with 3 or more units in its rental survey.

#### **Low Income Cut-Offs**

### LOW-INCOME CUT-OFFS (LICO) BEFORE TAX, 2005<sup>3</sup> FOR URBAN AREAS OF POPULATION 100,000 to 499,999 Source: Statistics Canada & BCSTATS

| HHLD SIZE         | 2005 LICO | 2005 \$/month for     |
|-------------------|-----------|-----------------------|
|                   | ANNUAL \$ | Shelter 4(30% income) |
| 1 person          | 17,647    | 441                   |
| 2 persons         | 22,060    | 552                   |
| 3 persons         | 27,436    | 685                   |
| 4 persons         | 33,210    | 830                   |
| 5 persons         | 37,125    | 928                   |
| 6 persons         | 41,038    | 1,026                 |
| 7 or more persons | 44,952    | 1,124                 |

#### Core Need Income Thresholds - City Of Kelowna

#### 2003<sup>5</sup> CORE NEED INCOME THRESHOLDS (BC HOUSING & CMHC)

| UNIT SIZE  | YEARLY HOUSEHOLD | MONTHLY RENT <sup>6</sup> |
|------------|------------------|---------------------------|
|            | INCOME THRESHOLD | BASED ON 30% OF INCOME    |
| BACHELOR   | \$20,500         | 513                       |
| 1 BEDROOM  | \$23,500         | 588                       |
| 2 BEDROOM  | \$29,500         | 738                       |
| 3 BEDROOM  | \$33,000         | 825                       |
| 4+ BEDROOM | \$36,500         | 912                       |

#### BC Housing Occupancy Standards

- 1. There shall be no more than 2 or less than 1 person per bedroom.
- 2. Spouses and couples share a bedroom.
- 3. Parents do not share a bedroom with children.
- 4. Dependants aged 18 or more do not share a bedroom.
- 5. Dependants aged 5 ore more of opposite sex do not share a bedroom.

#### **Kelowna Family Income Compared to Other Areas**

| Location      | 2001 Median Family Income –<br>Census |
|---------------|---------------------------------------|
| Canada        | \$66,160                              |
| B.C.          | \$64,821                              |
| Kelowna       | \$51,36 <b>9</b>                      |
| Prince George | \$60,578                              |
| Kamloops      | \$56,188                              |
| Vancouver     | \$51,268                              |

<sup>&</sup>lt;sup>3</sup> Updated from 2003, using the annual Canadian Consumer Price Index

<sup>5</sup> BC Housing does not update the CNITs on an annual basis.

<sup>&</sup>lt;sup>4</sup> Includes Eligible Utilities

<sup>&</sup>lt;sup>6</sup> Includes Eligible Utilities

#### **Availability and Demand Indicators**

#### Vacancy Rates<sup>7</sup> – Canada Mortgage and Housing Corporation – Rental Market Survey – Kelowna 2005

| Unit Type        | Bachelor | One Bedroom | Two Bedroom | Three+ Bedroom | All Units |
|------------------|----------|-------------|-------------|----------------|-----------|
| Total Units      | 131      | 1766        | 2413        | 226            | 4536      |
| Vacant Units     | 1        | 4           | 20          | 4              | 29        |
| Vacancy Rate (%) | 0.8      | 0.2         | 0.8         | 1.9            | 0.6       |

#### Estimated Deficiency in Low-Income Housing Supply:

Table 1 Estimated Low-Income Housing Need Versus Publicly-Funded Housing Supply

This Table consists of Low Income Households by Living Arrangements, Compared Against Subsidized Housing Supply to Estimate the Deficiency of Low Income Housing Supply

| HOUSING NEED<br>GROUP (2001<br>census<br>information) | NO. OF<br>LOW<br>INCOME<br>HHLDS | PUBLICLY-FUNDED<br>HOUSING UNITS (updated<br>2005)  | OTHER HOUSING RESOURCES ( NOT COUNTED AS PERMANENT SUPPLY)  | DEFICIENCY<br>(PERMANENT<br>HOUSING)/<br>NUMBER UNITS                         |
|---|----------------------------------|---|---|---|
| female lone-parent families                           | 2131                             |   |   |   |
| male lone-parent families                             | 177                              | 650 units to serve all these groups   | Approximately 750 families received B.C. shelter <sup>8</sup> assistance in 2004  | <b>4,089</b> family-oriented  |
| couples/ no children                                  | 1,181                            |   |   |   |
| 2 parent families with children                       | 1,250                            | J   |   |   |
| elderly living alone                                  | 2,671 •                          | 1,365: includes 561 beds in<br>nursing homes; supportive<br>housing & 2-person or more units  |   | <b>653</b> ° units  |
| non-elderly, one<br>person hhlds                      | (A<br>>                          | 276 units or beds for those with ental or physical disabilities ppendices 10 & 12) 25 subsidized one-bedroom units r those with physical disabilities 48 one-bedroom subsidized units | <ul> <li>approximately 180 motel units in 1998</li> <li>155 temporary shelter beds</li> <li>101 beds of addictions recovery</li> <li>approximately 2,135 singles received B.C. shelter assistance 10 in 2004</li> </ul> | <b>3,232</b> non-elderly one-person units (temporary housing is not included) |

<sup>&</sup>lt;sup>7</sup> CMHC includes only buildings with 3 units or more in its rental survey. This is about 35% of the Kelowna rental market. The 2001 Census recorded 12,950 tenant-occupied households in the city.

<sup>&</sup>lt;sup>8</sup> Provincial Ministry of Human Resources – staff consultation

<sup>&</sup>lt;sup>9</sup> Based on assigning half of the publicly funded units to 2 person households, assuming some elderly will be able to share.

<sup>&</sup>lt;sup>10</sup> Provincial Ministry of Human Resources – staff consultation

#### Graphics illustrating Expenditure on Shelter (from 2001 Census)

Figure 1 2001 Kelowna Tenant Households by Income Expenditure on Gross Rent & by Household Size

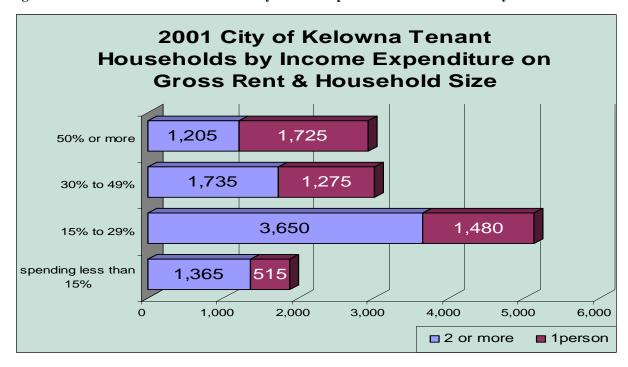


Figure 2 2001 Kelowna Owner Households by Expenditure of Total Income on Shelter & by Household Size

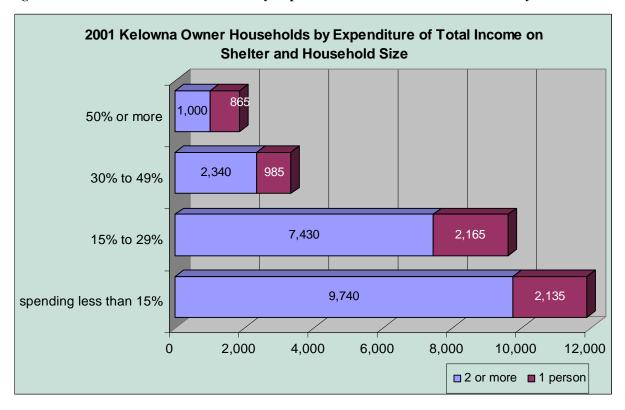


Figure 3 2001 Kelowna Shelter Expenditure by Owner & Tenant Households

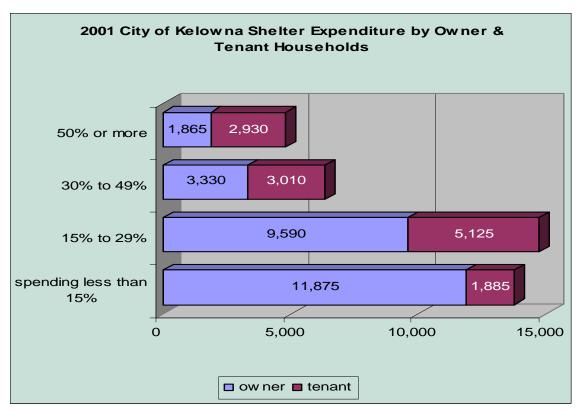
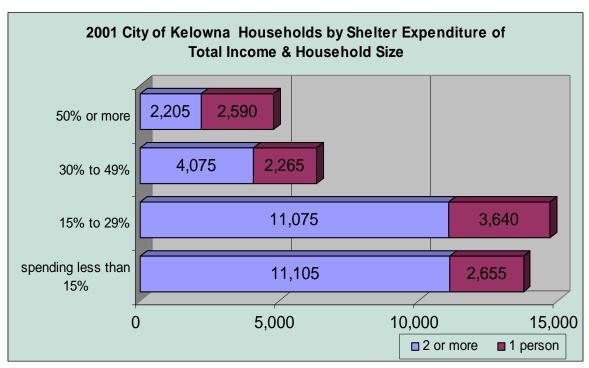
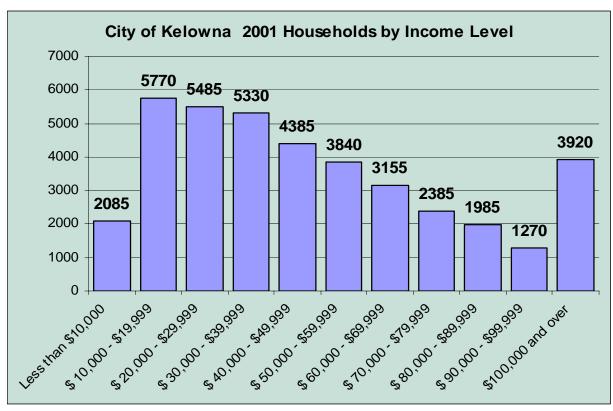
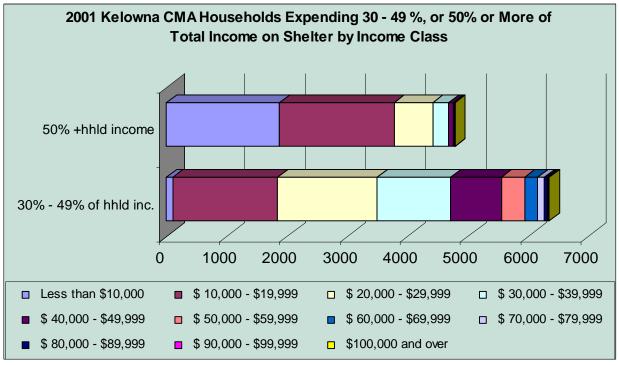
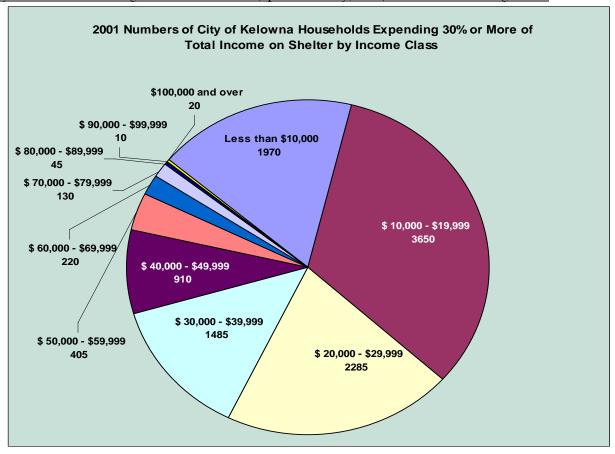


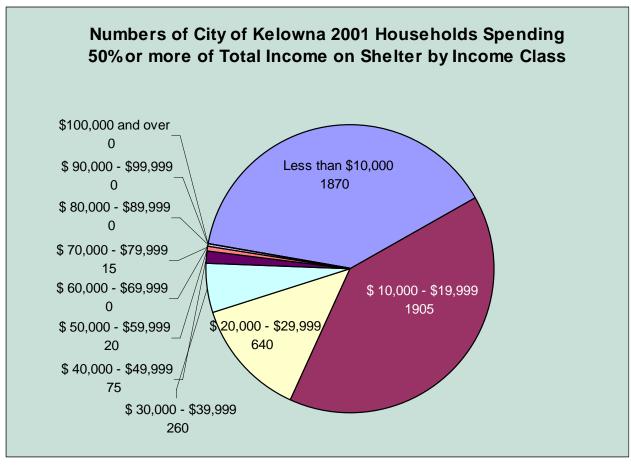
Figure 4 Kelowna Households by Shelter Expenditure & Housing Size











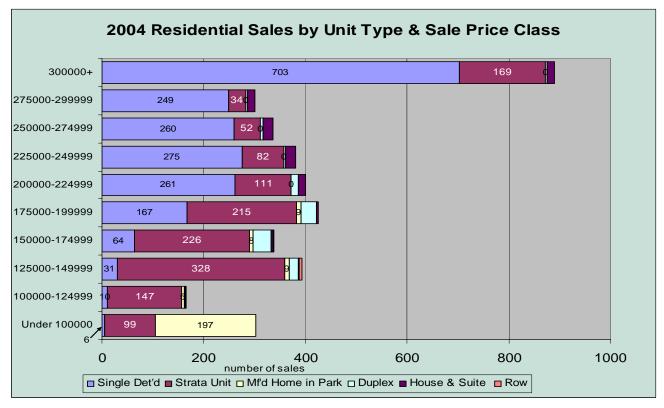
#### Ownership Housing Market:

Each year, the City compiles a list of home sales<sup>11</sup> within city of Kelowna boundaries, based on B.C. Assessment data, that represents 100% of all individual home purchases in the city. Further analysis of this information for 2004 is provided to increase understanding of the ownership market in Kelowna, including purchase of new homes and resale homes.

Table 2 - 2004 Total Single Unit Home Sales for Kelowna by Price Class

|               | Single | Det'd | Strata | Unit | Mf'd<br>Hom<br>Park |     | House<br>Suite | ÷ &. | Dupl | ex   | Row | V    | Total |      |
|---------------|--------|-------|--------|------|---------------------|-----|----------------|------|------|------|-----|------|-------|------|
| Price Class   | no.    | %     | no.    | %    | no.                 | %   | no.            | %    | no.  | %    | #   | %    | no.   | %    |
| Under 100000  | 6      | 0.3   | 99     | 6.8  | 197                 | 86  | 0              | 0    | 0    | 0.0  | 0   | 0    | 302   | 7.7  |
| 100000-124999 | 10     | 0.5   | 147    | 10.0 | 5                   | 2.2 | 0              | 0    | 2    | 1.7  | 1   | 11.1 | 165   | 4.2  |
| 125000-149999 | 31     | 1.5   | 328    | 22.4 | 9                   | 3.9 | 1              | 1.1  | 19   | 16.2 | 6   | 66.7 | 394   | 10.0 |
| 150000-174999 | 64     | 3.2   | 226    | 15.4 | 8                   | 3.5 | 5              | 5.6  | 34   | 29.1 | 1   | 11.1 | 338   | 8.6  |
| 175000-199999 | 167    | 8.2   | 215    | 14.7 | 9                   | 3.9 | 3              | 3.3  | 31   | 26.5 | 1   | 11.1 | 426   | 10.8 |
| 200000-224999 | 261    | 12.9  | 111    | 7.6  | 0                   | 0   | 15             | 16.7 | 14   | 12.0 | 0   | 0    | 401   | 10.2 |
| 225000-249999 | 275    | 13.6  | 82     | 5.6  | 0                   | 0   | 18             | 20.0 | 5    | 4.3  | 0   | 0    | 380   | 9.7  |
| 250000-274999 | 260    | 12.8  | 52     | 3.6  | 0                   | 0   | 21             | 23.3 | 4    | 3.4  | 0   | 0    | 337   | 8.6  |
| 275000-299999 | 249    | 12.3  | 34     | 2.3  | 0                   | 0   | 13             | 14.4 | 4    | 3.4  | 0   | 0    | 300   | 7.6  |
| 300000+       | 703    | 34.7  | 169    | 11.6 | 0                   | 0   | 14             | 15.6 | 4    | 3.4  | 0   | 0    | 890   | 22.6 |
| Total Sales   | 2026   | 100   | 1463   | 100  | 228                 | 100 | 90             | 100  | 117  | 100  | 9   | 100  | 3933  | 100  |

Figure 5 - Graph of Home Sales by Price Class & Unit Type - Kelowna- 2004



<sup>&</sup>lt;sup>11</sup> This Information is usually not available until Spring

.

□ 300000+

**275000-299999** 

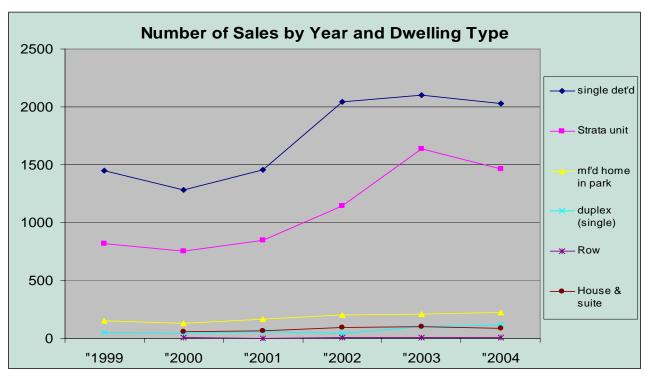
**Annual Sales by Price Class** "2004 "2003 '2002 '2001 '2000 "1999 □ Under 100000 00000-124999 **125000-149999** □ 150000-174999 **175000-199999** 

Figure 6 Graph of Total Annual Unit Sales by Price Class from 1999 to 2004

Figure 7 Number of Sales by Year & Dwelling Type

**225000-249999** 

**200000-224999** 



□ 250000-274999

Table 3 Sales by Year & Dwelling Type

| Dwelling Type                 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 |
|-------------------------------|------|------|------|------|------|------|
| Single Detached               | 1452 | 1281 | 1459 | 2047 | 2105 | 2026 |
| Strata Unit                   | 819  | 750  | 849  | 1148 | 1638 | 1463 |
| Mf'd Home in Park             | 151  | 127  | 165  | 205  | 211  | 228  |
| Duplex (single/no strata fee) | 48   | 44   | 55   | 42   | 102  | 117  |
| Row (single/no strata fee)    |      | 5    | 2    | 6    | 5    | 9    |
| House & suite                 |      | 57   | 68   | 91   | 103  | 90   |
| Total                         | 2470 | 2264 | 2598 | 3539 | 4164 | 3933 |

Table 4 - 2004 Kelowna Home Sales Above & At or Below Starter Home Price (SHP) by Unit Type

| Dwelling Type      | Starter or Less |      | <b>Greater than Starter</b> |      | Total |
|--------------------|-----------------|------|-----------------------------|------|-------|
|                    | No.             | %    | No.                         | %    |       |
| Strata Titled      | 476             | 32.5 | 987                         | 67.5 | 1463  |
| Single Detached    | 71              | 3.5  | 1955                        | 96.4 | 2026  |
| Mf'd Home in Park  | 200             | 87.7 | 28                          | 12.2 | 228   |
| Single Unit Duplex | 33              | 28.2 | 84                          | 71.8 | 117   |
| House with Suite   | 6               | 6.7  | 84                          | 93.3 | 90    |
| Single Unit Row    | 8               | 88.9 | 1                           | 11.1 | 9     |
|                    | 794             | 20.2 | 3139                        | 79.8 | 3933  |

Figure 8 - 2004 Sales Distribution By Starter Home Price

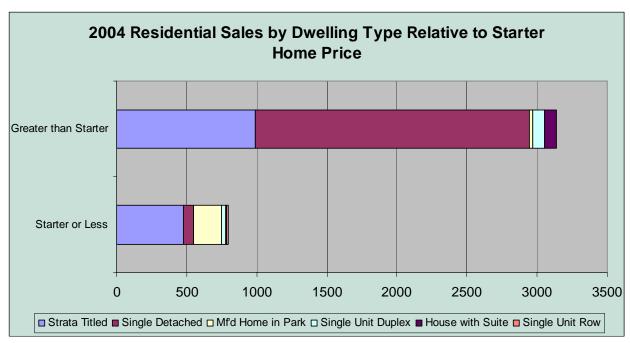


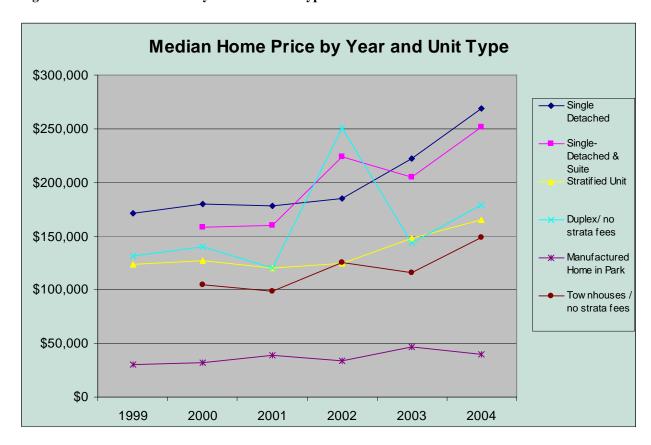
Figure 9 - Distribution of 2004 Sales at or Below Starter Home Price



Table 5 Median Home Price by Year and Dwelling Type

| Year &<br>Unit Type | Single<br>Detached | Single-<br>Detached &<br>Suite | Stratified<br>Unit | Duplex/ no<br>strata fees | Manufactured<br>Home in Park | Townhouses / no strata fees |
|---------------------|--------------------|--------------------------------|--------------------|---------------------------|------------------------------|-----------------------------|
| 1999                | \$171,224          |                                | \$124,000          | \$131,200                 | \$29,900                     |                             |
| 2000                | \$180,000          | \$158,450                      | \$126,801          | \$140,000                 | \$32,000                     | \$105,000                   |
| 2001                | \$178,500          | \$159,950                      | \$120,000          | \$119,890                 | \$39,000                     | \$98,450                    |
| 2002                | \$185,000          | \$224,000                      | \$124,463          | \$250,699                 | \$34,000                     | \$125,450                   |
| 2003                | \$222,000          | \$204,900                      | \$148,129          | \$143,500                 | \$46,500                     | \$116,000                   |
| 2004                | \$269,000          | \$251,850                      | \$165,212          | \$179,200                 | 40000                        | \$149,000                   |

Figure 10 Median Home Price by Year and Unit Type



#### Housing Web Pages

#### <u>http://www.kelowna.ca</u> – <u>City of Kelowna Web</u> <u>Page</u>

Find the City's Housing Study 1999-2000, this Housing Resources Handbook, Senior's Housing Reports, including an annually updated inventory; and more by selecting in the following sequence:

- Residents / Community Development & Real Estate / Community Planning (look for documents)
- Under City Hall Look for Official Community Plan Chapter 8 provides housing policies.

#### http://www.housing.gov.bc.ca/housing/

The web site for the Housing Branch under Ministry of Forests and Range; BC Housing is a division that falls under this Ministry.

#### http://www.rto.gov.bc.ca/

#### Residential Tenancy Office

An essential source of information for all landlords and tenants in B.C..

### http://www.bchousing.org BC Housing Web Page

Find out about funding opportunities and rent subsidy programs in British Columbia. Also find:

B.C. Reports and Publications on Housing Includes topics of homelessness, seniors housing, supportive housing, housing for people with disabilities, social housing, property values & social housing (NIMBY)

http://www.cmhc-schl.gc.ca/cmhc.html Canada Mortgage and Housing Corporation web page. Source of Canadian housing research and Federal housing assistance programs.

#### http://www.chra-achru.ca/

<u>Canadian Housing and Renewal Association</u> web page. CHRA represents non-profit housing providers and seeks policy change in the area of affordable housing.

#### http://www.realestatefoundation.com

The Real Estate Foundation of British Columbia, which provides housing-related grants.

<a href="http://www.chba.ca/">http://www.chba.ca/</a> Canadian Home Builders' Association web page. Information for home builders and home buyers.

http://www.hpo.bc.ca/ B.C. Homeowner Protection Office.

http://www.housingagain.web.net Housing Again Web page supported by volunteer associations, government and university organizations regarding issues of homelessness and housing affordability.

http://cohousing.ca/index.htm Canadian Co-Housing Network Web Page

### http://www.fcm.ca Federation of Canadian Municipalities

Look for activity to increase affordable housing under Documents, Policies and Events; don't forget to "click here for more" on web site.

<u>http://www.rentbc.com</u> rental listings, including availability, price and other details

<u>http://www.kelownahomeless.com/</u> The web site for the Kelowna Homelessness Steering Committee

http://www.bcnpha.bc.ca/ BC Non-Profit

Housing Association

Web site for non-profit housing societies. Housing information resources.

#### **Housing Assistance**

Phone 1-800-639-3938 for details on any of the RRAP programs

#### Federal Government:

## Residential Rehabilitation Assistance Program (RRAP) and Related Programs – extended in 2003 to \$364 million Nationally over 3 years

#### Homeowner Residential Rehabilitation Assistance Program - Homeowner RRAP

The Homeowner RRAP offers financial assistance to low-income households who own and occupy substandard housing to enable them to repair their dwellings to a minimum level of health and safety. Who is eligible?

Homeowners may apply if:

- the value of their house is below a specified figure; and
- their household income is at or below established ceilings (limits) based on household size and area.

Properties must be lacking basic facilities or require major repair in one or more of five categories:

- structural;
- electrical;

- heating;
- fire safety.

plumbing;

Assistance may also be available to alleviate overcrowding. Other criteria may be applicable.

#### What assistance is available?

The maximum loan amounts available vary according to the three geographic zones. Additional assistance may be available in areas defined as remote.

Maximum Total Loan

Zone 1:

Southern areas of Canada

\$16,000

#### Rental Residential Rehabilitation Assistance Program - Rental RRAP

Phone 1-800-639-3938 for details on any of the RRAP programs

The Rental Residential Rehabilitation Program (Rental RRAP) offers financial assistance to landlords of affordable housing to pay for mandatory repairs to self-contained units occupied by low-income tenants. Mandatory repairs are those required to bring properties up to minimum levels of health and safety. Who is eligible?

Owners (landlords) of affordable self-contained housing units may apply if:

- the household incomes of their tenants are at or below the established ceilings (these vary based on household size and area of the country).
- the projects have pre- and post-RRAP rents at or below the median market rent for the local area .CMHC can assist with market rent information.
- the property lacks basic facilities or requires major repair in one or more of the following five categories: structural, electrical, plumbing, heating and fire safety.
- tenants are not family relatives of the owner.

#### What assistance is available?

The assistance is a fully forgivable loan covering up to 100 percent of the cost of mandatory repairs with certain conditions attached. Landlords must also:

- agree to place a ceiling on the rents that may be charged after the repairs are completed
- limit rent increases during the term of the agreement
- agree to limit new occupancy to tenants with incomes at or below the income ceiling
- cover cost of mandatory repairs above the maximum forgivable loan available.

Zone 1: Southern areas of Canada

\$24,000/unit

### IMPORTANT: Work carried out before the loan is approved in writing is not eligible for funding under this program.

### Residential Rehabilitation Assistance Program (RRAP) — Secondary/Garden Suite

The Residential Rehabilitation Assistance Program — Secondary/Garden suite is to assist in the creation of affordable housing for low-income seniors and adults with a disability by providing financial assistance to convert/develop existing residential properties that can reasonably accommodate a secondary self-contained unit.

#### **Eligibility:**

Eligible clients are homeowners, private entrepreneurs, and First Nations owning residential properties that could create a bona fide affordable self-contained rental accommodation. Eligibility is limited to existing family housing residential properties where self-contained secondary or garden suite is being created. The property must meet the requirements of the authority having jurisdiction including zoning and building requirements. Selected clients must enter into an Operating Agreement which establishes the rent that can be charged during the term of the Agreement. A ceiling is also placed on the income of households who will occupy the newly created self-contained unit.

#### **Assistance:**

The assistance is in the form of a fully forgivable loan which does not have to be repaid provided the owner adheres to the conditions of the program. The maximum loan is \$24,000/unit.

Residential Rehabilitation Assistance Program for Persons with Disabilities (RRAP-D)

Phone 1-800-639-3938 for details on any of the RRAP programs

The Residential Rehabilitation Assistance Program (RRAP) for Persons with Disabilities offers financial assistance to homeowners and landlords to undertake accessibility work to modify dwellings occupied or intended for occupancy by low-income persons with disabilities.

Who is eligible?

Homeowners may apply if:

- the value of their house is below a specified figure, and
- their household income is at or below established ceilings (limits) based on household size and area.

Landlords may apply for modifications to units if:

- the rents are at or below established levels, and
- the units are occupied by tenants with incomes at or below the income ceilings.

Assistance is also available to landlords owning rooming houses with rents below established levels. Properties must meet minimum health and safety standards.

#### What assistance is available?

Assistance is in the form of a forgivable loan.

For homeowners, assistance is provided for one hundred per cent (100%) of the total cost of the modifications up to the maximum loan amount for the area. Homeowners must agree to continue to own and occupy the home for the term of the loan.

For landlords, 100 percent forgiveness is available for accessibility modifications up to the maximum loan on eligible units. Landlords must agree that:

- the units will continue to be affordable to tenants, and
- in the case of rental units, new occupancy be limited to households with incomes at or below established income ceilings.

Maximum Loan Maximum Loan(Homeowner/Rooming

(Rental) House)

Zone 1:

Southern areas of Canada \$24,000 \$16,000

IMPORTANT: Work carried out before the loan is approved in writing is not eligible for funding under this program.

Rooming House Residential Rehabilitation Assistance Program - Rooming House

Phone 1-800-639-3938 for details on any of the RRAP programs

The Rooming House RRAP offers repair assistance to owners of rooming houses who offer affordable rents to low-income individuals.

Who is eligible?

Owners (landlords) of rooming houses intended as permanent accommodation for the occupants may apply if:

- rental rates for the bed units are at or below established levels for the market area, and
- the property must lack basic facilities, or require major repair in one or more of five categories: structural, electrical, plumbing, heating and fire safety.
- tenants are not family relatives of the owner.

#### What assistance is available?

The assistance is a fully forgivable loan of up to 100 percent of the cost of mandatory repairs up to the maximum loan available. The maximum amount per bed-unit varies according to three geographic zones:

Zone 1: Southern areas of Canada \$16,000/bed-unit

### IMPORTANT: Work carried out before the loan is approved in writing is not eligible for funding under this program.

The owner must cover the cost of mandatory repairs in excess of the maximum loan available. Eligible repairs are limited to mandatory repairs required to bring rooming houses up to minimum levels of health and safety.

#### Residential Rehabilitation Assistance Program - Conversion

The RRAP - Conversion provides assistance to convert non-residential properties into affordable self-contained rental housing units or bed-units. This program is available in all areas.

Who is eligible?

Eligible clients are those owning and converting non-residential properties to create affordable rental accommodation for low-income households. These clients include:

- private entrepreneurs
- non-profit corporations
- First Nations.

Eligible properties must be:

- environmentally safe
- feasibly converted to residential accommodation
- viable based on agreed post-conversion rents.

#### What assistance is available?

The assistance is a fully forgivable loan, which does not have to be repaid provided the owner meets certain conditions. The maximum loan available varies with the type of units being created, and area of the country, as follows:

Maximum Loan (per unit) Maximum Loan (per bed-unit)

Zone 1:

Southern areas of Canada \$24,000

\$16,000

Only work related to the conversion and rehabilitation of non-residential properties to create residential units and bed-units is eligible.

IMPORTANT: Work carried out before the loan is approved in writing is not eligible for funding under this program

#### EnerGuide for Low-Income Households

The EnerGuide for Low-Income Households is a \$500-million federal initiative delivered by Canada Mortgage and Housing (CMHC) with the assistance of Natural Resources Canada's (NRCan) EnerGuide for Houses service. This is a 5 year program which will help about 130,000 low-income Canadians make energy-efficiency retrofits that will make their housing more affordable and reduce greenhouse gas (GHG) emissions.

CMHC is delivering the program through its Residential Rehabilitation Assistance Program (RRAP). The program is available to owners of single, semi, row, semi-detached, duplex, apartments, mobile homes and rooming houses, if they were built prior to 1980.

The amount of assistance will vary by the type of structure and location. For single, row and semi-detached housing, financial assistance will be between \$3,500 and \$5,000. For multiple-unit buildings and rooming houses, financial assistance will be between \$1,000 and \$1,500 per unit.

Applicants will need to meet existing RRAP income qualifications which take into account household size and variations in local housing market costs. For example, a four-person household with two children residing in Hamilton with a household income of \$44,500 or less would be eligible for assistance under the EnerGuide for Low-Income Households program. This same household would have to earn \$34,000 or less if they resided in Kamloops because of the lower cost of housing in that market.

An energy evaluation will first be completed on the home to determine the energy retrofit work which will most improve the energy efficiency of the home. Eligible items may include caulking, weather stripping, insulation, heating system upgrades, and window replacement.

The program is currently available directly from CMHC and its delivery agents in the Yukon, BC, Alberta, Ontario, and PEI. If you live in these regions please call to discuss whether or not you qualify for this program and/or other CMHC Renovation programs.

Phone 1-800-639-3938 for details.

#### Home Adaptations for Seniors' Independence - HASI

This program helps homeowners and landlords pay for minor home adaptations to extend the time lowincome seniors can live in their own homes independently.

#### Who is eligible?

Homeowners and landlords may qualify for assistance as long as the occupant of the dwelling where the adaptations will be made meets the following eligibility criteria:

- is 65 and over:
- has difficulty with daily living activities brought on by ageing;

- total household income is at or below a specified limit for your area;
- dwelling unit is a permanent residence.

#### What financial assistance is available?

Assistance is a forgivable loan of up to \$3,500. The loan does not have to be repaid as long as the homeowner agrees to continue to occupy the unit for the loan forgiveness period, which is six months. If the adaptation work is being done on a rental unit, the landlord must agree that rents will not increase as a result.

#### What sorts of adaptations can be done?

The adaptations should be minor items that meet the needs of seniors with an age-related disability. They could be:

- handrails;
- easy-to-reach work and storage areas in the kitchen;
- lever handles on doors;
- walk-in showers with grab bars;
- bathtub grab bars and seats.

All adaptations should be permanent and fixed to the dwelling.

IMPORTANT: Work carried out before the loan is approved in writing is not eligible for funding under this program.

#### SHELTER ENHANCEMENT PROGRAM

The Shelter Enhancement Program (SEP) assists in repairing, rehabilitating and improving existing shelters for women and their children, youth and men who are victims of family violence; and in acquiring or building new shelters and second-stage housing where needed.

#### Who is eligible?

Eligible clients are:

- non-profit corporations
- charities that, as a principal objective, house women and children, youth or men who are victims of family violence.

As funding is limited to capital assistance, sponsor groups must obtain the assurance of operating assistance for emergency shelters. For second stage housing, occupants are expected to make modest contributions to offset the project's operating costs.

Eligible repairs/work are those required to:

- bring existing emergency shelters and second stage housing up to health and safety standards
- permit accessibility for disabled occupants
- provide adequate and safe program and play areas for children
- ensure appropriate security for occupants.

#### What assistance is available?

The assistance is in the form of a fully forgivable loan which does not have to be repaid provided the owner adheres to the conditions of the program.

- **New Development**: For newly developed projects, CMHC may contribute up to 100% of a project's capital cost. This assistance must be secured by a forgivable 15-year mortgage.
- **Renovation**: The maximum loan for renovation varies with the number of existing units/bed-units within the project and its location.

| Maximum Total Loan    |
|-----------------------|
| (per unit / bed unit) |

| Zone 1:                  | \$24,000 |  |
|--------------------------|----------|--|
| Southern areas of Canada | \$24,000 |  |

A 25% supplement in assistance is available in remote areas.

### IMPORTANT: Work carried out before the loan is approved in writing is not eligible for funding under this program.

#### Emergency Repair Program (ERP)

The Emergency Repair Program assists low-income homeowners or occupants in rural areas to make emergency repairs required for the continued safe occupancy of their houses.

#### Who is eligible?

Homeowners/occupants in rural areas whose incomes are at or below the established ceilings based on household size and area if:

- the existing units they occupy are their principal places of residence and;
- they require urgent repairs to make them fit for human habitation.

#### **Eligible Repairs**

Only those repairs urgently required to make your house safe are eligible for assistance. Included are repairs to:

- heating systems;
- chimnevs:
- doors and windows;
- foundations:
- roofs, walls, floors and ceilings;
- vents, louvres;
- plumbing;
- electrical systems.

There is no requirement that these repairs bring the house up to minimum property standards. Funds are for buying and shipping materials and for contracted labour.

#### What assistance is available?

The financial assistance is in the form of a contribution, which does not have to be repaid. The total contribution depends on the cost of the repairs and area of the country. The maximum is \$6,000.

#### **Partnerships**

CMHC has established the Centre for Public-Private Partnerships in Housing. The Centre provides a network of housing partnership experts to help communities make decisions about affordable housing development.

#### Does your housing project qualify?

Learn more about the criteria that your housing project must meet in order to qualify for assistance.

#### **Seed Funding**

This program offers financial assistance to potential housing providers who are in the very early stages of developing a housing proposal that will be affordable, innovative and/or community-based. The maximum amount of Seed Funding is \$20,000 per housing project proposal.

#### **Capacity Development**

This training initiative assists housing providers in acquiring the information and skills they need

to organize themselves and to develop and manage housing projects.

#### **Consultation Services**

CMHC's team of housing and partnership experts are ready to help you with your housing project.

#### **Proposal Development Funding**

This program provides repayable interest-free loans to facilitate the development of affordable housing. Loans of up to \$100,000 are available for affordable housing project proposals by non-profit or private sector proponents who can demonstrate that their intended housing project can meet <a href="Mailto:CMHC">CMHC</a>'s affordability criteria

#### **CMHC Mortgage Insurance**

Access financing through lower mortgage loan insurance premiums and more flexible underwriting criteria for affordable and rental housing projects.

Contact for more information: Steve Hall Partnership Representative 200-1111 West Georgia Street Vancouver, British Columbia, V6E 4S4

Tel.: (604) 737-4118 Fax: (604) 737-4124

email: shall@cmhc-schl.gc.ca

#### Mortgage Loan Insurance

In 2005, CMHC made a number of changes to Mortgage Loan Insurance. A summary from the CMHC web page as of April 2005 is provided below. As long as this web site information remains current, the titles of each point below should act as a web link. You should also contact CMHC for more details. Contact information is included in the contacts list in this document.

#### • First Time Home Buyers Benefit from Lower Costs

Effective April 22, 2005, Canadians buying a home with a down payment of less than 10% can benefit from a reduction in mortgage loan insurance premiums.

#### • Extending Mortgage Insurance Benefits to Include Title Protection

CMHC makes enhancements to its mortgage insurance benefits to better protect your investment in your home and help keep it secure from title-related risks.

• <u>Financing an Energy-Efficient Home or Energy-Saving Improvements is Easier than You Think</u>
Buying an energy-efficient home or making energy-saving renovations can offer big savings —
you could be eligible for a 10% refund on your mortgage loan insurance premium from CMHC
when you purchase an energy-efficient home or make energy-saving renovations.

#### • Mortgage Insurance for Rental Housing

Information for developers, investors and housing providers about CMHC's Mortgage Loan Insurance for rental housing properties.

#### Mortgage Calculator

To help you estimate the maximum amount of mortgage you can afford, and your monthly payments.

#### • List of Approved Lenders

Banks, trust companies, credit unions, and other financial institutions approved to make loans insured by CMHC.

#### Non-profit On-Reserve Rental Housing Program, section 95

Financial assistance to build or rehabilitate affordable rental housing on-reserve.

#### • On-reserve Loan Insurance, section 10

Band Councils or Aboriginal persons may access CMHC insured financing for the construction, purchase or renovation of single-family homes or multiple residential rental properties.

#### • Rental Mortgage Insurance Calculator

A tool for borrowers to calculate the financial benefits of obtaining mortgage loan insurance

#### National Homelessness Initiative

#### **About the Initiative**

In 1999 the Government of Canada announced the National Homelessness Initiative, a three-year initiative designed to help ensure community access to programs, services and support for alleviating homelessness in communities located in all provinces and territories.

The Government of Canada has renewed the National Homelessness Initiative for an additional three years with an investment of \$405 million. Under this initiative communities will be provided with the supports to further implement measures that assist homeless individuals and families in achieving and maintaining self-sufficiency.

#### **Becoming Aware**

In 1999, homelessness was becoming a crisis in large and small cities across Canada. The issue was complex; both the people and the factors that led them to becoming homeless were varied and diverse. It was apparent that homelessness could not be solved by any one level of government or sector and that the key to fully addressing the issue was dependent upon governments and community organizations working in partnership, to pool resources and efforts. The Government of Canada recognized that those on the front lines, who worked directly with the people who were homeless or at-risk of homelessness, were best placed to identify effective solutions at the local level.

#### Forming a Response

The National Homelessness Initiative (NHI) was designed to support community efforts. While understanding that urgent and emergency needs had to be addressed first, the Government of Canada also realized that communities needed support to plan long-term and preventative measures. Through funding targeted to community priorities and an inclusive planning process, the NHI encouraged cooperation between governments, agencies and organizations that provide services for homeless people and those atrisk. It was apparent that addressing homelessness required more than just providing a roof over a person's head. It involved a whole range of supports and services that an individual may need to achieve independent living. Some people may need emergency shelter, others addiction services or job and lifeskills training - some require a number of interventions. Program elements had to address the wide range of challenges homeless individuals face at any given point. Sixty-one communities across the country brought service providers and all levels of government together, developed comprehensive plans, and supported projects which addressed the needs of homeless people and their communities. Many partnerships were

formed, more than a thousand projects were funded and homeless people received new and better coordinated supports.

#### Maintaining the Response

During the first years of the Initiative (1999-2003), communities focused on the most pressing and urgent needs of their homeless populations. They invested primarily in emergency shelters, established new ones, renovated and upgraded others while enhancing support services and facilities like food and furniture banks. Based on the successes and the lessons learned, consultations with stakeholders, Federal, Provincial and Territorial representatives, together with the continuing need to support homeless people, the Government of Canada extended the Initiative for an additional three years (2003-2006). The continuation of the Initiative will help communities continue their efforts to reduce and alleviate homelessness and thus allow them to increase support for homeless people and to focus on longer term solutions such as transitional and supportive housing.

The extension of the NHI will further support the efforts of communities to help more homeless individuals and families to move into more stable living environments and increase their access to the supports and interventions they need to achieve greater self-sufficiency and reduce their dependency on emergency shelter use. Communities will have additional time to encourage and strengthen partnerships and collaboration between stakeholders. To further increase the knowledge base of communities the NHI will also support national and local research efforts, to help identify the underlying causes and trends of homelessness. These measures will permit all parties working to reduce homelessness to make informed decisions that address and prevent the challenges that face some of our most vulnerable citizens. <a href="http://www.homelessness.gc.ca/home/index\_e.asp">http://www.homelessness.gc.ca/home/index\_e.asp</a>

#### **Contacting the Kelowna Homelessness Steering Committee**

This committee is actively involved in implementing the National Homelessness Initiative, primarily through the Supporting Communities Partnership Initiative for the city of Kelowna:

#### Mailing Address

Kelowna Homelessness Steering Committee c/o 101- 266 Lawrence Ave

Kelowna BC V1Y 6L3

Phone / Fax

**Phone** 250.212.5452

Fax 250.707.3483

Email

 Chair/Spokesperson:
 lan Graham chair@kelownahomeless.com

 Vice Chair:
 Assunta Rosal vicechair@kelownahomeless.com

 Chair/Spokesperson:
 Michael Loewen pastchair@kelownahomeless.com

 Website:
 www.kelownahomeless.com

 Website questions/comments:
 webmaster@kelownahomeless.com

#### **PROVINCIAL**

#### **BC** Housing

#### About BC Housing

BC Housing is a provincial crown agency that develops, manages and administers a wide range of subsidized housing options across the province. It is committed to enhancing and forging new partnerships with non-profit housing providers, the private sector, other levels of government, health authorities and community agencies to develop quality housing for those with the greatest need

BC Housing responds to gaps and emerging needs in the housing supply by expanding the range of housing options through newly built developments, converted or redeveloped buildings, and rent assistance in the private rental market. A public-private partnership approach is used to create all new subsidized housing

where developments are owned and managed by private and non-profit/co-operative housing providers and are designed and built by the private sector. During the development phase, BC Housing acts as a facilitator and also conducts due diligence activities. Once completed, it often subsidizes the ongoing operation of this housing.

BC Housing partners with private and non-profit housing providers, other levels of government, health authorities and other community agencies to increase subsidized housing options for British Columbians in greatest need.

#### How we do it

- Develop new subsidized housing
- Maintain existing housing portfolio
- Annual Budget

#### Develop new subsidized housing

- Independent Living BC\_(ILBC) A housing for health partnership designed to meet the needs of seniors and people with disabilities who require some personal assistance, but who do not need 24-hour facility care. Through this program, some 3,500 units will be developed across the province.
- Provincial Homelessness Initiative (PHI) This initiative emerged from the work of the Premier's Task Force on Homelessness, Mental Health and Addictions in the fall of 2004. To date, long-term housing and support solutions to homelessness have been allocated in Kelowna, New Westminster, Prince George, Fort St. John, Nanaimo, Surrey and Vancouver with additional projects to follow in 2005/06.
- Community Partnership Initiatives (CPI) Through one-time grants, access to consulting services and the provision of construction and long-term financing, BC Housing supports its housing partners to put in place innovative strategies and partnership initiatives to create housing without the need for ongoing operating subsidies.
- Provincial Housing Program (PHP) This program helps fund the creation of new non-profit and co-operative developments that provide safe, secure and affordable housing for families and individuals. Approximately 3,400 units will have been created when the program concludes in 2006/07.

#### Maintain existing housing portfolio

There is a wide range of subsidized housing options across the province.

The existing subsidized housing portfolio provides homes to more than 43,000 households in more than 140 communities across the province:

- Public Housing: BC Housing is responsible for the effective planning and management of 7,800 public housing units and more than 300 group homes.
- Non-Profit and Co-operative Housing: There are approximately 35,500 units of subsidized housing managed by over 650 different housing sponsors. BC Housing provides financial, administrative, and technical support to these groups as well as administering long-term operating agreements and managing the flow of subsidies.

Rental Assistance: The province's housing strategy includes the provision of targeted rent assistance to almost 14,200 households in the private rental market. This includes programs such as **Shelter Aid for Elderly Renters** (SAFER) for seniors

Maintenance and Modernization and Improvement Program: BC Housing is committed to maintaining and improving existing public housing through ongoing assessment and renovations. BC Housing will spend \$60 million over the next three years (2005/06 to 2007/08) on capital asset maintenance.

By the end of 2007/2008, it is anticipated that subsidized housing will help more than 58,400 households

across the province. Subsidized housing accounts for less than four per cent of the total housing stock in B.C. The private market, which includes home ownership and market rental units, accounts for the majority of the housing stock. BC Housing focuses on providing housing assistance to those in greatest need across the province.

Go to the web page for BC Housing to get updated information: http://www.bchousing.org

#### **Contact Information:**

### Canada Mortgage and Housing Corporation (CMHC)

103 –1706 Dolphin Ave., Kelowna, B.C.

Tel: 712-4333

### BC Housing / British Columbia Housing Management Commission (BCHMC)

290 Nanaimo Ave. W. Penticton, B.C., V2A 1N5

Tel: (250) 493-0301 or 1-800-834-7149

Fax: (250) 492-1080

#### **Government Agent's Office**

### (Residential Tenancy Act information & other provincial government services)

250 - 455 Columbia Street Kamloops, B. C. V2C 6K4 Tel: 250-828-4540

Fax: 250-828-4542

http://www.governmentagents.gov.bc.ca/location

s/kamloops.htm

#### **Tenants' Rights Action Coalition**

Provincial Tenants Rights Hotline 1-800-665-1185

### Ministry of Community, Aboriginal and Women's Services

#### **Housing and Building Policy**

PO Box 9899 Stn Prov Govt

Victoria, BC V8W 9R3 Telephone: 250 953-3005 Fax: 250 387-7973

### Canadian Housing and Renewal Association CHRA/ACHRU

401-251 av. Laurier Ave. W/O Ottawa, Ontario K1P 5J6

Tel: (613) 594-3007 Fax:(613) 594-9596 Email: chra@newforce.ca

# **Detailed Contact Information for Residential Facilities and Housing: Kelowna Community Resources**

120-1735 Dolphin Ave. Kelowna, B.C., V1Y 8A6 Tel: 763-8008 Fax: 763-7608

#### **Samesun International Travel Hostels**

763-9814 or 868-8844

#### **Kelowna International Hostel**

2343 Pandosy St. Kelowna, B.C., V1Y 1T5 Phone: 763-6024

### Okanagan Metis & Aboriginal Housing Society

1633 Bertram St.

Kelowna, B.C., V1Y 2G5

Tel: 763-7747 Fax: 763-0112

#### **Columbian Centennial Housing Society**

Ste. 2-1920 Richter St. Kelowna, B.C., V1Y 2N2

Tel: 862-3206 Fax: 862-8215

Office Hours: Mon-Fri 9:00 - 12:00

### **Father Delestre Senior Citizen Housing Society**

720 Houghton Rd. Kelowna, B.C., V1X 5W7

Tel: 860-1128

Office Hours: Mon - Fri 7:00 to 4:30

#### **Evangel Family Manor**

100-969 Harvey Ave. Kelowna, B.C., V1X 8M8

Tel: 762-6225

#### **Gospel Mission**

251 Leon Ave.

Kelowna, B.C., V1Y 6J1 Tel: 763-3737 Fax: 763-4018

Email: contact@kelownagospelmission.ca

### Harmony House (affiliated with the Gospel Mission)

Tel: 763-6544

#### **Habitat for Humanity**

360-1980 Cooper Rd. Kelowna, B.C., V1Y 9G8 Tel / Fax: 762-7303

#### **Okanagan Cooperative Housing Association**

Box 2352, Kelowna, B.C., V1X 6A5

#### **Okanagan Housing Cooperative**

(1) & (2) Membership Committee 205 Nickel Rd. Kelowna, B.C., V1X 4E5

#### **South Manor Co-operative Association**

1961 Dunn St, 300 Kelowna, BC V1T 4C4

#### **Okanagan Housing Cooperative**

Membership Committee 192 Kneller Rd. Kelowna, B.C., V1X 4C2

#### Penny Lane (Youth Shelter) / Central Okanagan Boys and Girls Club

1633 Richter St. P.O. Box 75, Kelowna, B.C., V1Y 7N3 Tel: 861-5593 Fax.: 762-6562

### Society of Hope (Housing Opportunities & Progressive Employment)

210-1433 St. Paul St., Kelowna, B.C., V1Y 2E4 Tel: 862-8233 Fax: 862-2399 Office Hours: Mon-Fri 9:00 – 1:00

#### **Hope House**

Tel: 862-8233 Fax: 862-2399

#### **Southgate Manor Co-operative Association**

Membership Committee 300-1961 Dunn St. Kelowna, B.C., V1Y 4C4 Tel: 763-2953

#### Women's Emergency Shelter

Box 1575, Station A Kelowna, B.C., V1Y 7V8 Tel:763-1040 Fax: 763-3695

### New Opportunities for Women Canada (NOW Canada)

1187 Sutherland Ave Kelowna, B.C., V1Y 5Y2 Tel: 764-9030

#### Ministry of Human Resources 400 - Kelowna Interior Regional Office

301, 1726 Dolphin Avenue Kelowna BC V1Y 9R9 Telephone: 250 717-2040 Facsimile: 250 717-2038

E-mail: OFF400@gems3.gov.bc.ca

#### 434 - Kelowna Employment & Assistance Centre

#130 - 1640 Dilworth Drive Kelowna BC V1Y 7V3 Telephone: 250 861-7373 Toll free: 1 866 866-0800 Facsimile: 250 861-7440

E-mail: OFF434@gems3.gov.bc.ca

#### Okanagan Halfway House Society

1033 Harvey Ave. Kelowna, B.C. V1Y 6E4

Tel: 860-5820

#### Alexandra Gardner Safe Centre

2609 Richter St. Kelowna, B.C., V1Y 2R3 Tel: 763-2262

Fax: 763-2215

#### **Crossroads Treatment Centre**

123 Franklyn Rd. Kelowna, B.C., V1X 6A9

Tel: 860-4001 Fax: 860-2605

#### **Cottonwoods Extended Care Centre**

2255 Ethel St. Kelowna, B.C., V1Y 2Z9 Tel: 862-4100

#### **Pleasantvale Homes Society**

660 Welke Rd. Kelowna, B.C. V1W 1A7 Phone: 764-2022

#### Central Okanagan Kiwanis Community Service Society

1110 Lawrence Ave. Kelowna, B.C., V1Y 9A9

#### **Orchard Valley Senior Housing Society**

110-1620 Burtch Rd. Kelowna, B.C., V1Y 9A9

Tel: 861-5221

### **Kelowna Japanese Canadian Community Society (Hinode Home)**

1920 Burtch Rd. Kelowna, B.C., V1Y 4B2

Tel: 765-7849

#### The Good Samaritan Mountainview Village

1540 KLO Rd.

Kelowna, B.C., V1Z 3L3

Tel: 717-3918

#### **Brookside Senior Citizens Housing Society**

1212 Mountainview St. Kelowna, B.C. V1Y 4N1

Tel: 763-5707

#### BC Confederation of Seventh Day Adventist Church (Okanagan Manor)

845 Jones St.

Kelowna, B.C., V1Y 2S6

Tel: 762-6003

#### Freedom's Door

Housing & recovery programs for men with addictions

1279 Centennial Cres.

Kelowna, B.C.

24 hour phone: 717-0472 or 717-0435

email: freedomsdoor@shaw.ca

#### Ki-Low-Na Friendship Society

442 Leon Ave.

Kelowna, B.C., V1Y 6J3

Phone: 763-4905 Fax: 861-5514

#### Okanagan Families Society

1829 Chandler St.

Kelowna, B.C., V1Y 3Z2

Phone: 763-0456 Youth Detox: 868-0112 Fax: 763-4910 email: <a href="mailto:info@okfamilies.org">info@okfamilies.org</a>

#### Canadian Mental Health Association – Kelowna & District

504 Sutherland Ave. Kelowna, B.C., V1Y 5X1 Phone: 861-3644 Fax: 763-4827

Email: cmhakelowna@shaw.ca

#### Okanagan Manor

c/o the BC Corporation of the 7<sup>th</sup> Day Adventist Church 845 Jones St.

Kelowna, B.C., V1Y 2S6 Tel: 762-6003

Office Hours: Mon-Fri 8:00 – 5:00

#### Special Needs, Rental and Subsidized Housing in Kelowna

Subsidized Family Housing - for subsidized housing lists – see the contact information (pages 29 to 31) for the name of the organization to inquire about housing availability.

| Subsidi  | zed Family H          |       | ng - City of<br>MC & The Link | Kelowna -   | 2005   |
|--|-----------------------|-------|-------------------------------|---|--|
| Agency <sup>12</sup> / Name of Development                   | Location              | Units | Units                         | Units   | Description  |
|  |                       | Total | Subsidized Family             | Market (m), or<br>seniors (s), or<br>disabilities (d)   |  |
| Columbian Centennial Housing Society                         | 1349 Bertram St.      | 58    | 39                            | 19 (s)  | apartment  |
| Columbian Centennial Housing Society                         | 1920 Richter St.      | 31    | 19                            | 12 (s)  | apartment  |
| Columbian Centennial Housing Society / Columbus Village      | 252 Shepherd Rd.      | 40    | 40                            | 0   | townhouses   |
| Columbian Centennial Housing Society / Columbus Place        | 1898 Parkview Cr.     | 46    | 40                            |   | Townhouses & congregate  |
| Columbian Centennial Housing Society / Columbus Terrace      | 1065 Highway 33       | 44    | 44                            | 0   | townhouses   |
| Columbian Centennial Housing Society / Columbus Gardens.     | 2175 Burtch Rd.       | 41    | 41                            | 0   | townhouses   |
| Evangel Family Rental Housing Society / Evangel Family Manor | 969 Harvey Ave.       | 64    | 59                            | 5 (s)   | apartment  |
| Father Delestre Housing Society / McGivney Place             | 2260 Benvoulin<br>Rd. | 52    | 52                            |   | Townhouses & apartments with 9 handicapped accessible or adaptable. 6 listed elsewhere |
| Father Delestre Housing Society / Alexander Place            | 799 Houghton Rd.      | 22    | 22                            | 0   | townhouse  |
| Okanagan Co-operative Housing Society                        | 192 Kneller Rd.       | 20    | 20                            |   | coop   |
| Okanagan Co-operative Housing Society                        | 205 Nickel Rd.        | 20    | 20                            |   | coop   |
| Okanagan Co-operative Housing Society                        | 205 Nickel Rd.        | 18    | 18                            |   | coop   |
| Society of Housing Opportunities /Birch Manor                | 530 Franklyn Rd.      | 39    | 15                            | 24 (m)  | apartment  |
| Society of Housing Opportunities / Cedar Manor               | 525 Franklyn Rd.      | 68    | 20                            | 48<br>(one-bedroom<br>units for low-<br>income singles) | apartment  |
| Society of Housing Opportunities /<br>Providence Court       | 124 Verna Crt.        | 42    | 42                            | 0   | apartment  |
| Society of Housing Opportunities /<br>Providence Landing     | 333 Whitman Rd.       | 32    | 30                            | 2 (d)   | townhouses   |
| Southgate Manor Co-operative Association                     | 1961 Dunn St.         | 34    | 34                            | 0   | coop   |
| Desert Breeze Housing Cooperative<br>Tel: 860-3313           | 440 Yates Rd.         | 54    | 46                            | 8(d)  | Townhouses   |
| NOW Society  | 1720 Ethel St.        | 21    | 21                            |   | Apartments for low income women  |
| Okanagan Metis & Aboriginal Housing Society                  | 115 Gerstmar          | 28    | 28                            |   | Apartments   |
| 19 properties  |                       | 774   | 650                           | 16 (d)  | 1  |

<sup>&</sup>lt;sup>12</sup> The agency contact information is in the contact list in this dcoument.

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# Inventory of Subsidized Seniors' Special Needs Housing - for subsidized housing lists – see the contact information (pages 29 to 31) for the name of the organization to inquire about housing availability.

| Description   | Project/Agency  | Address   | Subsidized C<br>seniors F |        | Unit<br>Type           | Funding               | owned   |
|---------------|---|---|---------------------------|--------|------------------------|-----------------------|---------|
|               |   |   | units                     |        | . , , ,                | Agency                | rented  |
| Low Cost      | Pleasant Vale Homes   | 610, 650 & 651<br>Cambridge Ave.<br>& 674 Richter St. | 50                        |        | Townhouse              | CMHC                  | rented  |
| Indep't       | Brookside Seniors   | 1212 Mountainview St.                                 | 43                        | 1      | Apartment              | BCHMC                 | rented  |
| non-profit    | Columbus Manor  | 1349 Bertram St.                                      | 19                        | 39 (f) | Apartment              | BCHMC                 | rented  |
|               | Evangel Senior Apts.  | 1439 Bertram St.                                      | 42                        | 1      | Apartment              | BCHMC                 | rented  |
|               | Evangel Family Manor  | 1439 Bertram  | 5                         |        |                        |                       |         |
|               | Kiwanis Tower   | 1110 Lawrence Ave.                                    | 146                       |        | Apartment              | BCHMC                 | rented  |
|               | The Burtches  | 1620 Burtch Rd.                                       | 90                        |        | Apartment              | BCHMC                 | rented  |
|               | Columbus Villa  | 1920 Richter  | 12                        | 19 (f) | Apartment              | BCHMC                 | rented  |
|               | Hinode Home   | 1920 Burtch Rd.                                       | 20                        |        | Apartment              | BCHMC                 | rented  |
|               | Father Delestre Homes   | 720 Houghton Rd.                                      | 78                        | 2      | apartment              | BCHMC                 | rented  |
|               | Okanagan Manor<br>BC Conf. Of 7 <sup>th</sup> Day<br>Adventists | 845 Jones St.   | 26                        |        | townhouse              | СМНС                  |         |
|               | Gordon Park Village   | 1319 KLO Rd.  | 36                        |        | apartment              |                       | owned   |
|               | Gordon Park Village   | 1329 KLO Rd.  | 67                        |        | apartment              |                       | owned   |
|               | Providence Landing  | 333 Whitman Rd.                                       | 2                         |        | 1 bed'm apt.           | ВСНМС                 | rented  |
| Total         | Independent Living  |   | 634                       |        |                        |                       |         |
| Congregate    | Centennial Senior   | 1241 Centennial Cres.                                 | 5                         |        | rm. & brd              |                       | rented  |
| or Room &.    | Centennial Senior   | 1261 Centennial Cres.                                 | 3                         |        | rm. & brd              |                       | rented  |
| Board         | Capri Seniors Home  | 1024 Laurier  | 10                        |        | rm. & brd              |                       | rented  |
| non-profit    | Borden Manor  | 1035 Borden   | 9                         |        | rm. & brd              |                       | rented  |
|               | Abbeyfield Orchard City Society                                 | 1531 Bernard Ave.                                     | 10                        |        | Rm & brd.              |                       |         |
|               | The Good Samaritan Society                                      | 1540 KLO Rd.  | 105                       |        | Rm. & brd.             | Miniatory of          | rantad  |
|               | Sunpointe Retirement Community Twin Maples                      | 919 Guisichan Rd.                                     | 8<br>10                   |        | Rm & brd.<br>rm. & brd | Ministry of<br>Health | rented  |
|               | Rose Cottage  | 453 Morrison Ave.                                     | 10                        |        | rm. & brd              |                       | rented  |
|               |   |   |                           |        | IIII. & DIU            |                       | Terrieu |
| Total         |   |   | 170                       |        | <u> </u>               |                       |         |
| Licensed Care |   |   |                           |        | beds                   |                       | rented  |
| Nursing Home  |   | or 1449 Kelglen Cres.                                 | 82                        |        | rooms                  |                       | rented  |
| Non-profit    |   | or 1449 Kelglen Cres.                                 | 2                         |        | rooms                  | Min. Hlth?            | rented  |
|               |   | s 2255 Ethel St.                                      | 300                       |        | beds                   |                       | rented  |
|               | <u> </u>  | e 700 Rutland Rd.                                     | 100                       |        | rooms                  | Min. of<br>Health     | rented  |
| Total         | Licensed Care   |   | 561                       |        |                        |                       |         |
| TOTAL         | SUBSIDIZED SENIORS  | S HOUSING   | 1365                      |        |                        |                       |         |
|               |   |   |                           |        |                        |                       |         |

Note: In 1998, information was collected on vacancies. There were virtually no vacancies. Most of these buildings have waiting lists and housing societies advise that you get your name on the waiting list and check back on a monthly basis. To get the latest complete seniors' housing information, including a map, contact the Planning Department at City Hall, 1435 Water St., Kelowna, B.C., or visit the web site <a href="https://www.city.kelowna.bc.ca">www.city.kelowna.bc.ca</a> and choose "departments/ planning & corporate services/ community development & real estate/ community planning".

Private - Non-Subsidized Special Needs Housing for Seniors

| Description    | Project/Agency                          | Address                           |         | Unit Type            |             | owned   |
|----------------|---|-----------------------------------|---------|----------------------|-------------|---------|
|                |   |                                   | Units   |                      |             | rented  |
| Congregate     | Hawthorne Park                          | 867 KLO Rd.                       | 180     | apartment            |             | owned   |
| or Room &      | Hawthorne Park                          | 867 KLO Rd.                       | 112     | Apts. & suit         | tes         | rented  |
| Board.         | Lakeshore Place                         | 3200 Lakeshore<br>Rd.             | 75      | apartment            |             | rented  |
| Profit         | Kelowna Senior Care                     | 1251 Centennial<br>Cres.          | 5       | rm. & brd            |             | rented  |
|                | Peggy's Place                           | 1820 Marshall St.                 | 9       | Rm. & brd.           |             | rented  |
|                | Comfort Living for Seniors              | 964 Lauirier                      | 9       | Rm. & brd.           |             | rented  |
|                | Comfort Living for Seniors              | 962 Laurier                       | 10      | Rm. & brd.           |             | rented  |
|                | Somerset House                          | 981 Borden Ave.                   | 9       | Rm. & brd.           |             | rented  |
|                | Larson Manor                            | 160 Nickel Rd.                    | 18      | Rm. Brd.             |             | rented  |
|                | Loseth Lodge                            | 1633 Loseth Rd.                   | 6       | Rm. & brd.           |             | rented  |
|                | Rose Garden Senior                      | 785 Rose Ave                      | 8       | rm. & brd            |             | rented  |
|                | Gateway Home                            | 660 Ruston Rd.                    | 2       | rm. & brd            |             | rented  |
|                | Glenwood Home                           | 760 Glenwood                      | 6       | Rm. & brd.           |             | Rented  |
|                | Glenwood Home                           | Ave.<br>766 Glenwood<br>Ave.      | 6       | Rm. & brd.           |             | Rented  |
|                | Country Living / Mtn. V.                | 1160 Band Rd.                     | 7       |                      |             | rented  |
|                | Fernbrae Manor                          | 295 Gerstmar                      | 183     | Suites with services |             | Rented  |
|                | Sandalwood                              | 580 Yates Rd.                     | 165     | Rm & brd             |             | rented  |
|                | Springfield Manor                       | 2110 Hoy St.                      | 44      | suites               |             | Owned   |
|                | Okanagan Chateau                        | 2100 Benvoulin<br>Rd.             | 106     | suites               |             | Rented  |
|                | The Dorchester                          | 863 Leon Ave.                     | 145     | suites               |             | rented  |
|                | Highlands Retirement Residence          | 400 Glenmore Rd.<br>N.            | 23      | apartments           |             | rented  |
|                | Parkside Residence                      | 265 Gray Rd.                      | 23      | Respite hor          | me          |         |
| Total          |   |                                   | 1128    |                      |             |         |
|                | Stillwaters Private Hosp.               | 1450 Sutherland                   | 79      |                      | beds        | rented  |
|                | Gordon House                            | Ave.<br>3091 Walnut St.           | 8       |                      | beds        | rented  |
| Home<br>Profit | : Orchard Manor Hawthorne               |                                   | 46      |                      | beds        | rented  |
|                | Park                                    | 3221 Casorso Rd.                  | 0.4     |                      | مامما       | اء مدمد |
|                | White Heather Manor                     | 3728 Casorso Rd.                  | 24      |                      | beds        |         |
|                | Sutherland Hills                        | 3081 Hall Rd.                     | 100     |                      | beds        |         |
|                | Windsor Manor                           | 355 Terai Crt.                    | 149     |                      | beds        |         |
|                | Prior Place                             | 212 Prior Rd. N.                  | 3       |                      | beds        |         |
|                | Grandview Care Home<br>Golden Way House | 1170 Band Rd.<br>915 Hollywood Rd | 22<br>6 | Licensed C           | beds<br>are | rented  |
|                |   | N                                 |         |                      |             |         |

Total Licensed Care for Profit

437

Source: 1998 City of Kelowna Seniors Housing Inventory - updated in 2003

| NAME OF FACILITY                          | ole with Mental Di<br>ADDRESS  | sabilities or Ilnesses UNITS / DESCRIPTION BEDS             | FUNDING<br>AGENCY / CCFA<br>LICENCE |
|---|--------------------------------|---|-------------------------------------|
| Rosemead 13                               | 540 Rosemead Ave.              | 23 Independent living / menta                               | Ily BC Housing / No licence         |
| Darin Court                               | 4661 Darin Crt.                | challenged 4 Mentally challenged                            | No licence                          |
| Avonlea House                             | 1658 Blondeaux Cres.           | 14 brain injured  | Private / Specialized res.          |
| Bethesda East Kelowna Home                | 2209 Mayer Rd.                 | 4 brain injured   | Specialized res.                    |
| Bethesda Kelowna Home                     | 1010 Coronation Ave            | 4 Developmental & physical disabilities                     | Specialized res.                    |
| Bethesda North Kelowna Home               | 1010/1011 Clement<br>Ave.      | 4 Developmental & physical disabilities                     | Specialized res.                    |
| Okanagan Independent Living Society*      | 875 Fuller Ave.                | 4 Mental illness  |                                     |
| Okanagan Independent Living Society*      | 851 Grenfell Ave.              | 4 Mental illness  |                                     |
| Okanagan Independent Living Society*      | Scattered Addresses            | 17 Mental illness   |                                     |
| Provincial Rental Housing Corp*           | . 1396 –1398 Elm St.           | 4 Mentally challenged                                       |                                     |
| Caramillo Heights                         | 547 Caramillo Crt.             | 6 Women with mental health minor developmental disabilities | & MCFD / Specialized res.           |
| Carlson Residence                         | 1401 Lewis Rd.                 | 3 mentally challenged                                       |                                     |
| Coronation House                          | 1009 & 1011<br>Coronation Ave. | 4 developmental disabilities                                | MCFD / Specialized res.             |
| Eso Court                                 | 4225 Eso Court                 | 4 multiple disabilities                                     | MCFD / Specialized res.             |
| Felix Rd.                                 | 295 Felix Rd.                  | 4 Brain injured   | MCFD / Specialized res.             |
| Glengarry House                           | 980 Glengarry St.              | 4 mentally challenged                                       |                                     |
| Glenwood Place Society                    | 643 Glenwood Ave.              | 8 brain injured   | Specialized res.                    |
| Gordon House                              | 3091 Walnut St.                | 8 mental illness  |                                     |
| Highland Drive Home                       | 1341 Highland Dr. S.           | 4 mental disabilities                                       | MCFD / Specialized res.             |
| Kel. & Dist. Society for Community Living | Scattered Addresses            | 12 Mentally challenged                                      |                                     |
| Mariposa Group Home                       | 3419 Mariposa Crt.             | 4 mentally handicapped                                      | MCFD / Specialized res.             |
| Prior Place <sup>N</sup>                  | 210 Prior Rd. N.               | 3 Mentally challenged                                       |                                     |
| Raymer Rd. Group Home                     | 4547 Raymer Rd.                | 4 mentally challenged                                       |                                     |
| Richter St. Residence                     | 1976 Richter St.               | 5 Developmental disabilities                                | MCFD / Specialized res.             |
| Rote Scheune Acres                        | 2222 Saucier Rd.               | 4 Mental / physical disabilitie                             | es. MCFD / Specialized res.         |
| Roslin House                              | 1733 Highland Dr. N.           | 5 mentally handicapped                                      | MCFD / Specialized res.             |
| Smithson Place                            | 1615 Smithson Pl.              | 4 mentally challenged                                       | MCFD / Specialized res.             |
| Solly Crt.                                | 810 Solly Crt.                 | 4 mentally handicapped                                      | Specialized res.                    |
| Villeneuve House                          | 644 Lequime Rd.                | 6 brain injured   | Specialized res.                    |
| Wallace Rd. Duplex                        | 250/254 Wallace Rd.            | 4 brain injured   | MCFD / Specialized res.             |
| Carabella Care Centre                     | 125 Muir Rd.                   | 3 Adults or Youth with disabi                               | lities                              |
| White Heather Manor                       | 3728 Casorso Rd.               | 24 mental health/rest home                                  | Specialized res.                    |

TOTAL 209

<sup>13</sup> Contact Canadian Mental Health Association.

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#### SUMMARY OF RESIDENTIAL CONTRACTED BEDS FROM KELOWNA MENTAL HEALTH CENTRE – INTERIOR HEALTH

| DESCRIPTION                              | NUMBER OF BEDS |
|--|----------------|
| Assisted Living                          | 30             |
| Short-Term Treatment                     | 10             |
| White Heather Manor                      | 24             |
| Family Care                              | 22             |
| Transitional Housing                     | 5              |
| Crisis Stabilization – RFP stage         | 8              |
| Medium Stay Residential Beds – RFP stage | 4              |
| Subsidized Rental Units                  | 78             |
| TOTAL                                    | 181            |

## Addictions Recovery Housing see the contact information (pages 19 & 20) for the name of the organization to inquire about housing availability.

| Facility Name        | Location          | # of Beds | Notes  |
|----------------------|-------------------|-----------|--|
| Crossroads Treatment | 123 Franklin Rd.  | 8         | Licensed under CCFA – detox                  |
| Centre               |                   | 28        | Men's addiction recovery                     |
| Crossroads Womens    | 760 Hwy 33 W.     | 20        | Licensed - women's addiction recovery        |
| Harmony House        | 2360 Ethel St.    | 8         | Women / Gospel Mission                       |
| Madsen House         | 435 Madsen        | 7         | Alcoholic recovery                           |
| Freedom's Door       | 1279 Centennial   | 30        | Duplex dwellings with 5 beds each for men    |
|                      | 1350-1352 Belaire |           | recovering from addictions / Christian based |
|                      | Total units       | 65        |  |

### Shelters

| Facility   | cility Location Description                    |   | Units/<br>Beds | Notes   |  |
|--|--|---|----------------|---|--|
| Gospel Mission                                       | 251 Leon Ave                                   | Men's temporary shelter   | 65             | Christian-based / meals<br>available/ cold wet<br>weather spaces available        |  |
| Alexandra Gardner<br>Women & Children<br>Safe Centre | 2609 Richter St.                               | Women's no barrier shelter  | 10             | Boarding home operated<br>by NOW Canada / cold<br>wet weather spaces<br>available |  |
| Women's'<br>Emergency Shelter                        | N/A  | Shelter for women & their children escaping abuse                       | 16             |   |  |
| New Opportunities<br>for Women NOW<br>Canada Society | N/A  | Safe Home for women leaving the sex trade                               | 5              | NOW Canada also offers programs at a separate location.                           |  |
| Hope House 2   | 882 Francis St.                                | Temporary home for women & children                                     | 7              | Society of Hope   |  |
| Hope House   | 1810 Ethel St.                                 | Temporary home for women & children                                     | 5              | Society of Hope   |  |
| The Wolf's Den                                       | 1330-1332<br>Sylvania Cr.                      | Shelter for Aboriginal Youth – operated by Ki-Low-Na Friendship Society | 10             | Duplex – 5 on either side.  |  |
| Lawrence Ave. Residence / Okanagan Families Society  | 831 Lawrence<br>Ave.                           | Adolescents' shelter (13-17 years); counselling & support               | 7              | CCFA licence for 4/<br>BCHMC funded   |  |
| Bernard House  | 1290 Bernard<br>Ave.                           | Children's shelter  | 4              | Okanagan Families<br>Society  |  |
| Penny Lane<br>Tel: 861-5593                          | 765 Wilson Ave.                                | Youth shelter / Safe House  | 6              | Central Okanagan Boys<br>& Girls Club   |  |
| Chandler/Robinson<br>House; Kelowna<br>House         | 1822/1865<br>Chandler Ave.<br>1033 Harvey Ave. | Transition homes for male offenders in conflict with the law.           | 10<br>10       | Okanagan Halfway<br>House Society   |  |
| TOTAL - BEDS   |  |   | 155            |   |  |

# Housing for Non-Seniors with Physical Disabilities or Illnesses see the contact information (pages29 to 31) for the name of the organization to inquire about housing availability.

| Facility  | Location               | Description  | Units /<br>Beds | Notes                                 |
|---|------------------------|--|-----------------|---------------------------------------|
| Father De Lestre<br>Housing Society                             | 2260 Benvoulin<br>Rd.  | 3 one-bedroom units; 3<br>two-bedroom units; 3<br>adaptable units  | 9               | In family housing development         |
| Desert Breeze<br>Housing<br>Cooperative                         | 440 Yates Rd.          | One-bedroom<br>handicapped accessible<br>units   | 8               | In family townhouse cooperative       |
| Providence<br>Landing   | 333 Whitman Rd.        | One-bedroom<br>handicapped-accessible<br>units   | 2               | In family townhouse complex           |
| McGivney Manor /<br>Columbus Place -<br>Knights of<br>Columbus  | 1898 Parkview<br>Cres. | Independent living for physically disabled – one bedroom   | 6               | Congregate housing;<br>not seniors    |
| Canadian Cancer<br>Society Southern<br>Interior Rotary<br>Lodge | 2251 Abbott St.        | Home for cancer patients when accessing treatment at Cancer Centre. Meals & 24 hr. nursing care & support activities | 35              | Congregate housing/<br>Licensed care. |

#### **Low Income Housing for Singles**

| Facility    | Location         | Description                                     | Units /<br>Beds | Notes                |
|-------------|------------------|---|-----------------|----------------------|
| Cedar Manor | 525 Franklyn Rd. | Low income – one bedroom apartments for singles | 48              | Some couples as well |

#### **Low-Cost Travel Accommodation**

| Facility            | Location         | Description                   | Units / | Notes             |
|---------------------|------------------|-------------------------------|---------|-------------------|
|                     |                  |                               | Beds    |                   |
| International Youth | 2343 Pandosy St. | Low cost travel accommodation | 9 units | Capacity 28/ Bus. |
| Hostel              | ·                |                               | 28 beds | Lic. 7325         |
| Samesun             | 245 Harvey Ave.  | Low cost travel accommodation | 32      | Bus. Lic. 7325    |
| International       | -                |                               |         |                   |
| Travel Hostels Ltd. |                  |                               |         |                   |
| Samesun             | 730 Bernard Ave. | Low cost travel accommodation | 8       | Bus. Lic. 7325    |
| International       |                  |                               |         |                   |
| Travel Hostels Ltd. |                  |                               |         |                   |

# List of Non-Profit Buildings with City of Kelowna Rental Business Licence (Licence Category 7320) 2005

| BUSINESS_ADDRESS     | BUSINESS_DESCR  | NAME                                       | OWNER_NAME                                  |
|----------------------|---|--|---|
| Bertram St 1349      | Apartment (58 Suites)                                       | Columbus Manor                             | Columbian Centennial Housing Society        |
| Bertram St 1439      | Senior Citizens Apartment (43 Suites)                       | Evangel Senior Citizens Apartment          | Evangel Senior Citizens Society             |
| Burtch Rd 1620       | Apartment (90 Suites)                                       | Orchard Valley Senior Housing Society      | Hyde George                                 |
| Burtch Rd 1920       | Apartment (20 Suites)                                       | Hinode Home                                | Kelowna Japanese Can<br>Com Sen Cit Society |
| Burtch Rd 2175       | Non-Profit (Townhomes)(41 Units)                            | Columbus Gardens                           | Columbian Centennial Housing Society        |
| Centennial Cr 1241   | Group Living Home For<br>Seniors - Non Profit Society       | Centennial Senior Home<br>Society          | Dhaliwal Harlakhbir S                       |
| Centennial Cr 1261   | Group Living Home For<br>Seniors - Non Profit Society       | Centennial Senior Home<br>Society          | Dhaliwal Harlakhbir S                       |
| Ethel St 1810        | Apartment Non-Profit Societies (3 Units)                    | The Society of HOPE                        | Stack Luke (President)                      |
| Francis Ave 882      | Apartment - 7 Suites - Non-<br>Profit Society               | National Society of Hope                   | Stack, Luke (President)                     |
| Franklyn Rd 525      | Apartment (68 Suites)                                       | The Society of HOPE                        |   |
| Franklyn Rd 530      | Apartment - 38 Units  | The Society of HOPE                        | Stack, Luke (Executive Director)            |
| Gertsmar Rd 115      | Apartments - 28 Units                                       | OK Metis & Aboriginal Housing Socieity     | ,   |
| Harvey Ave 789       | Safe Housing ( Non-<br>Profit Societies )                   | Shepherd's Reach Society                   | Dianne Enns                                 |
| Harvey Ave 969       | Apartment (64 Suites)                                       | Evangel Manor                              | Evangel Family Housing Society              |
| Houghton Rd 720      | Low Income Housing - (78<br>Units) Seniors &<br>Handicapped | Father Delestre Homes                      | Sciamitti Domenic (Administrator)           |
| Houghton Rd 799      | Townhouse Development Society                               | Father Delestre Senior<br>Citizens Housing |   |
| Hwy 33 W 1065        | Non-Profit Townhomes - (44 Units)                           | Columbus Terrace                           | Columbian Centennial<br>Housing Society     |
| Laurier Ave 1024     | Senior Rooming House -<br>Non-Profit Sciety (14<br>Rooms)   | Laurier Manor                              | AMJ Holdings Inc                            |
| Lawrence Ave 1110    | Apartment (146 Suites)                                      | Kiwanis Tower                              |   |
| Mountainview St 1212 | Senior Citizens Apartment (44 Suites)                       | Brookside Senior Citizens Housing Society  |   |
| Parkview Cr 1898     | Non-Proft Townhomes (46 Units)                              | Columbus Place                             | Columbian Centennial Housing Society        |
| Richter St 1920      | Apartment (31 Suites)                                       | Columbus Villa                             | Columbian Centennial<br>Housing Society     |
| Shepherd Rd 252      | Townhouses (40)   | Columbus Village                           | Columbian Centennial Housing Society        |
| Verna Ct 124         | Apartment - Non Profit Society                              | The Society of HOPE                        | Allan, Maryann                              |
| Whitman Rd 333       | Townhouses - Non-Profit Society                             | The Society of HOPE                        |   |

#### List of Properties with a City of Kelowna Business Licence for a Rooming House, Private Nursing Home or Rest Home (Licence Category 7325) 2005

| BUSINESS_ADDR<br>ESS       | BUSINESS_DESCR   | NAME   | OWNER_NAME                             |
|----------------------------|--|--|--|
| Bernard Ave 1344           | Rooming House (Limited to 10 Residents)                            | Kummer, Nick   |  |
| Bernard Ave 1531           | Rooming House, Private Nursing/Rest Home                           | Orchard City Abbeyfield                                    |  |
| Bernard Ave 730            | Hostel (12 Rooms)  | Society Camray Properties                                  | Campbell, James &<br>Gray, Doug        |
| Bernard Ave 911            | Rooming House (7 Rooms)  | Bernard Lodge  | Tifenbach, Ben                         |
| Bertram St 1322            | Rooming House (5 Rooms)  | Kummer Mary-<br>Ann  | Kummer, Mary-Ann                       |
| Blondeaux Cr 1658          | Private Nursing (Special Care Home)(14 Rooms)                      | Avonlea Care<br>Centre Ltd                                 | Moledina Dr<br>Abbas/Mamdani Awnali    |
| Borden Ave 1035            | Rooming House, Private Nursing/Rest Home                           | Borden Senior Facility                                     | Howe, Charlene                         |
| Borden Ave 981             | Rooming House, Private<br>Nursing/Rest Home                        | Somerset House   | Crosscreek Consulting & Management Inc |
| Casorso Rd 3728            | Rest Home (12 Rooms)   | White Heather<br>Manor                                     | Livingstone Sheilagh & White Peter     |
| Centennial Cr 1251         | Senior Care Home (6 Rooms)   | Kelowna Senior<br>Care Society                             | Dhaliwal Harlakbir                     |
| Eastbourne Rd 620          | Group Home Minor-2<br>Under Care Only                              | Lindy's Country<br>Home                                    | Lemky Lindy                            |
| Gerstmar Rd 295            | Retirement Home  | Unicare Ferbrae<br>Holdings Inc                            | Unicare Ferbrae<br>Holdings Inc        |
| Glenmore Rd N 400          | Retirement Home - (57<br>Suites)(Care Provided By<br>The Facility) | Country Village<br>Homes Corp                              | Care Tenders Inc                       |
| Glenwood Ave 643           | Group Home   | Glenwood Place   | Foster George & Joan                   |
| Gray Rd 265                | Care Centre Major  | Harmony Point<br>Care                                      | Harmony Point Care                     |
| Guisachan Rd 919           | Boarding House - 10 rooms  | Twin Maples Housing Society                                | Tworek, Ryszard                        |
| Hall Rd 3081               | Rest Home (100 Rooms)  | Sutherland Hills<br>Rest Home Ltd                          |  |
| Harvey Ave 245             | Youth Hostel   | SameSun<br>International<br>Travel Hostels Ltd<br>(Harvey) | Kelly Craig                            |
| Harvey Ave 831             | Boarding House (6 Rooms Max)                                       | Reiss, Jeanine L   | Reiss, Jeanine                         |
| Highland Dr S 1382<br>1384 | Rooming House, Private<br>Nursing/Rest Home (5 Per<br>Side)        | Pat's Place  | Bowman, Patricia                       |
| Hollywood Rd N<br>915      | Intermediate Care Home   | Golden Way<br>House  | James, Pat                             |
| Inkar Rd 1460              | Rooming House (8 Rooms)  | Colonial Manor   | Laholt, Kui                            |
| KLO Rd 867                 | Private Rental Of Rooms -<br>Rest Home (128 Private                | Hawthorn Park Retirement                                   |  |
| Lakeshore Rd 3200          | Beds) Rest Home - 75 Units   | Community Lakeshore Place                                  | Kornell David                          |
|                            | 1 TOOL FIGURE  | -anconord ridge  | I Rollion David                        |

| BUSINESS<br>ADDRESS    | BUSINESS DESCR  | NAME  | OWNER NAME                           |
|------------------------|---|---|--------------------------------------|
| Laurier Ave 962        | Boarding Or Lodging<br>Houses (9 Boarders And 1<br>Onsight Manager) | Comfort Living<br>For Seniors Inc                         | Comfort Living For Seniors           |
| Laurier Ave 964        | Boarding Or Lodging<br>Houses (9 Boarders And 1<br>Onsite Manager)  | Comfort Living<br>For Seniors Inc                         |                                      |
| Lawrence Ave 822       | Lodging House   | Hearth & Hammock  | Blue, Isha                           |
| Leon Ave 844           | Rooming House   | Liu, Bobby  | Liu, Bobby                           |
| Lequime Rd 644         | Group Home - Brain Injured<br>Adults (8 Rooms)                      | Rancar Services<br>Ltd                                    | Velleneuve, Randy                    |
| Marshall St 1820       | Boarding Home (9 Rooms)   | Peggy's Place   | Josephson Peggy                      |
| Morrison Ave 453       | Supportive Living (10 Rooms)  | Rose Cottage  | Mainland, Sheryle                    |
| Nickel Rd 160          | Congregate Housing - 18<br>Rooms                                    | White Manor Inc.  |                                      |
| Pandosy St 2124        | Rooming House (9 Rooms)   | Oak Lodge   | White Myrna                          |
| Pandosy St 2343        | Rooming House - (9<br>Rooms) - Max Capacity 28<br>Persons           | Kelowna<br>International<br>Hostel                        | Flaman Crystal                       |
| Richter St 1441        | Rooms For Rent (9)  | Petco Properties<br>Inc                                   | Swaisland, Connie & Peter            |
| Richter St 2609        | Room And Boarding House (Non-Conforming)                            | New<br>Opportunities For<br>Women (NOW)<br>Canada Society |                                      |
| Rutland Rd N 700       | Retirement Residence  | Sun Pointe<br>Village in Rutland                          |                                      |
| Sutherland Ave<br>1460 | Private Nursing Home (50 Rooms)                                     | Joseph Benjamin<br>Residence                              | Still Waters Private<br>Hospital Ltd |
| Terai Ct 355           | Seniors Sheltered Care<br>Home (142 Rooms)                          | Windsor Manor<br>Care Centre<br>(1999) Ltd Inc            | Jina Al                              |
| Valleyview Rd 195      | Rooms for Rent  | Petco Properties<br>Inc                                   | Swaisland, Connie & Peter            |
| Yates Rd 580           | Retirement - Residence  | Sandalwood<br>Retirement<br>Residence Ltd                 |                                      |

# List of Apartment Buildings with Rental Business Licences (Licence Category 7310) From the City – 2005

| Abbott St 1749<br>Abbott St 1770 | Apartment - 6 Units Apartment (10 Units)                       | Sartori Sergio   |
|----------------------------------|--|--|
| Abbott St 1770                   | Apartment (10 Units)   |  |
|                                  |  | Okanagan Seasons<br>Resort   |
| Badke Rd 765                     | Apartment  | Franklin Manor   |
| Badke Rd 875                     | Apartment (11 Suites)  | Lincoln Gardens  |
| Badke Rd 880                     | Apartment (10 Suites) (8 Owner Occupied)                       | Cedar Villa  |
| Baron Rd 2360                    | Apartment (62 Units)   | RIWO Holdings Ltd  |
| Benvoulin Rd 2100                | Retirement Residence (106)                                     | Okanagan Chateau<br>Retirement Residence                                 |
| Bernard Ave 1191 1181            | Apartment (16 Suites)  | Orchard Manor  |
| Bernard Ave 1283                 | Apartment (13 Suites)  | Cheam Gardens  |
| Bernard Ave 722                  | Apartment (9 Suites)   | Casa Bella   |
| Bernard Ave 736                  | Apartment  | Bernard Arms   |
| Bernard Ave 960                  | Apartment (20 Suites)  | Vista Manor  |
| Bertram St 1425                  | Apartment (80 Suites)  | Grosvenor Manor The  |
| Bertram St 1469                  | Apartment (26 Suites)  | Gibraltar Apartments & Knotty Pine Apartments                            |
| Bertram St 1475                  | Apartment (25 Suites)  | Elkar Manor  |
| Briarwood Rd 120                 | Apartment (6 Suites)   | Briarwood Apartments   |
| Briarwood Rd 245                 | Apartment (11 Suites)  | Maru Manor   |
| Buckland Ave 445                 | Apartment (32 Suites)  | Buckland Manor   |
| Buckland Ave 460                 | Apartment (48 Suites)  | The County   |
| Buckland Ave 510                 | Apartment (51 Suites)  | Heritage Manor   |
| Buckland Ave 540                 | Apartment (48 Suites)  | The Ashton Manor   |
| Clarissa Rd 295                  | Apartment (4 Suites)   | Clarissa Manor   |
| Dell Rd 665                      | Apartment (21 Suites)  | Hollywood Holdings<br>(Kelowna)  |
| Edgewood Dr 1405                 | Suites For Rent (6)  | Otto, Tony   |
| Elliot Ave 784                   | Apartment, Suite In Residence (<br>10 Suites - Non-Conforming) | Elliot Apartments  |
| Ellis St 1760                    | Apartment (42 Suites)  | The Squire   |
| Filuk Ct 401                     | Apartment (62 Suites)  | Granada Gardens  |
| Fir Ct 265 (18, 19, 20 21)       | Suites in Residence (4)  | Cunningham, Joy  |
| Franklyn Rd 395                  | Apartment (46 Suites)  | Evergreen House (Strata Plan No KAS1461)                                 |
| Franklyn Rd 435                  | Apartment (46 Suites)  | Thunderbird Apartments<br>(Strata Plan KAS146 O/A<br>Thunderbird Strata) |
| Gibbs Rd W 110                   | Apartment (7 Suites)   | 966523 Alberta Ltd   |
| Glenmore Rd N 1425               | Apartment  | Kelfield Development<br>Corp   |
| Glenwood Ave 760                 | 6 Unit Seniors Housing With<br>Onsite Manager's Suite          | Glenwood Home  |
| Glenwood Ave 766                 | 6 Unit Seniors Housing With<br>Onsite Manager's Suite          | Glenwood Home  |
| Gordon Dr 1951                   | Apartment (16 Suites)  | Brookside Manor  |

| BUSINESS_ADDRESS            | BUSINESS_DESCR                 | NAME                         |
|-----------------------------|--------------------------------|------------------------------|
| Gordon Dr 1961              | Apartment Building (50 Suites) | The Fircrest Manor           |
| Gordon Dr 2040              | Apartment (48 Suites)          | Millbridge House             |
| Harvey Ave 1019             | Apartment (36 Suites)          | Kingswood Court              |
| Harvey Ave 451 455          | Apartment                      | Baron Properties Inc dba     |
|                             |                                | Donna Apartments             |
| Hein Rd 386 380             | Four Plex                      | 626700 BC Ltd                |
| Hein Rd 406 400             | Apartment - 4 Units            | Dodge, Mark & Kathleen       |
| Hein Rd 456 450             | Four Plex                      | 626700 BC Ltd                |
| Hein Rd 487 481             | Four Plex                      | 626700 BC Ltd                |
| Hillcrest St 1099           | Apartment (57 Suites)          | Coronation Village           |
| Hollywood Rd S 528 520      | Apartment - 5 Suites           | Dibiase, Antonio             |
| Husch Rd 235                | Apartment (18 Suites)          | Charmaine Manor              |
| Hwy 33 E 205                | Apartment                      | Garden House                 |
| Kelgen Cres 1260            | Apartment (8 Suites)           | Fulton House                 |
| Kelglen Cr 1220             | Apartment (12 Suites)          | Whitworth Holdings Ltd       |
| Kelglen Cr 1240             | Apartment (12 Suites)          | Dryden House                 |
| KLO Rd 1069                 | Apartments (38 Units)          | 321611 Enterprises Inc       |
| KLO Rd 1051                 | Apartment (38 Units)           | 321611 Enterprises Inc       |
| KLO Rd 1057                 | Apartment (38 Units)           | 321611 Enterprises Inc       |
| KLO Rd 1063                 | Apartments (38 Units)          | 321611 Enterprises Inc       |
| Lake Ave 331                | Apartment (52 Suites)          | Chateau                      |
| Lakeshore Rd 4131           | Apartment (8 Suites)           | Fairview Apartments          |
| Lakeshore Rd 4131           | Apartment (17 Suites)          | Fairview Apartments          |
| Laurel Rd 400 420           | Rental Units                   | 673142 BC Ltd                |
| Lawrence Ave 1180           | Apartment (16 Suites)          | Roman Apartments             |
| Lawrence Ave 1221           | Apartment (12 Suites)          | Arlington House              |
| Lawrence Ave 1232 1230 1228 | Apartment (20 Suites)          | Fairlane Court               |
| Lawrence Ave 1251           | Apartment (12 Suites)          | Carlton House                |
| Lawrence Ave 1281           | Apartment (8 Suites)           | Eldon House                  |
| Lawrence Ave/1291 Bernard   | Apartments (16 Suites)         | Casola Park Apartments       |
| Ave 1292                    |                                | Cassia : a.i.vpai.i.i.s      |
| Lawson Ave 1310             | Apartment (46 Suites)          | Lombardy Park                |
|                             |                                | Apartments                   |
| Lawson Ave 1314             | Apartment (13 Suites)          | Lombardy Park                |
|                             | ,                              | Apartments                   |
| Leathead Rd 815             | Apartment - 51 Units           | Lexington Enterprises        |
|                             |                                | Ltd (Leathead Rd)            |
| Leon Ave 780                | Apartment (30 Suites)          | Dewdney Holdings Ltd         |
| Leon Ave 863                | Apartment                      | The Dorchester               |
|                             |                                | Retirement Residence         |
| McIntosh Rd 160 140         | Apartment (36 Suites)          | Centennial House 1 & 2       |
| McKinley Rd 1304            | Apartment 12 Units             | Drenka, John                 |
| Mills Rd 175                | Apartment - 17 Units           | Lloyd, Laurie & Elaine       |
| Mugford Rd 410-416          | Four Plex                      | Karl Henry                   |
| Pacific Ct 1912             | Apartment (37 Suites)          | Okanagan Place Ltd           |
| Pacific Ct 1960 1950        | Apartments (108 Suites)        | Okanagan Place II            |
| Pandosy St 1779             | Apartment (30 Suites)          | Bermuda House                |
| Pandosy St 1826             | 4 Unit Apartment               | Dhami, Daljit & Baksho       |
| Pandosy St 1831             | Apartment (34 Suites)          | Brockton Apartments          |
| Pandosy St 1836             | Residential - Apartment (4)    | Totem Spirit Investments Ltd |
| Pandosy St 1848             | Apartment (4 Suites)           | Totem Spirit Investments     |
| . 4.1466, 51 10 10          | , partition (1 outloo)         | Ltd.                         |

| BUSINESS_ADDRESS     | BUSINESS_DESCR                 | NAME                   |
|----------------------|--------------------------------|------------------------|
| Pandosy St 1855      | Apartment (45 Suites)          | Knox Manor             |
| Pandosy St 1860      | Apartment - 17 Units           | Inland Apartments      |
| Pandosy St 1880      | Apartment (21 Suites)          | Jonna Holdings Ltd     |
| Pandosy St 1910      | Apartment (65 Suites)          | Hochelaga Apartments   |
| Pandosy St 1919      | Apartment (38 Suites)          | Columbia Manor         |
| Pandosy St 1922      | Apartment (31 Suites)          | Fraser Manor           |
| Pandosy St 1938      | Apartment (57 Suites)          | Roth Apartments        |
| Pandosy St 1946      | Apartment (47 Suites)          | Carmen Manor           |
| Pandosy St 1958      | Apartment (26 Suites)          | Century Manor          |
| Pandosy St 1966      | Apartment (26 Suites)          | Villa Apartments       |
| Pandosy St 1979      | Apartment - 27 Suites          | Malibu Apartments      |
| Pandosy St 1980      | Apartment (44 Suites)          | LGA Properties Ltd.    |
| Prior Rd N 250       | Apartment (5 Units)            | Walker, Ronald &       |
|                      |                                | Klassen, Joan          |
| Prior Rd S 165       | Apartment Rental - 21 Units    | Sandhu Biker           |
| Rosemead Ave 535     | Apartment (6 Suites)           | Ritz Apartments        |
| Rosemead Ave 510     | Apartment (45 Suites)          | Sherwood Manor         |
| Rosemead Ave 511     | Apartment (42 Suites)          | Windsor Manor          |
| Rosemead Ave 545     | Apartment (10 Suites)          | Rosemead Apartments    |
| Rosemead Ave 552     | Apartment (6 Suites)           | Terrence Apartments    |
| Rowcliffe Ave 523    | Apartment (24 Suites)          | Continental Manor      |
| Rowcliffe Ave 543    | Apartment (30 Suites)          | Sheriton Apartments    |
| Rowcliffe Ave 575    | Apartment - 17 Suites          | 421458 BC Ltd          |
| Rutland Rd N 350     | Apartment (6 Suites)           | Centennial House #3    |
| Rutland Rd N 445 455 | Apartment (6 Units)            | Strum, Raymond and     |
|                      |                                | Bartola                |
| Rutland Rd N 930     | Apartment - 3 Suites           | Gosal, Surinderpal &   |
|                      | ·                              | Kulwinder              |
| Rutland Rd S 515-523 | Apartment - 5 Plex             | Focus 2000 Business    |
|                      | ·                              | Services Ltd           |
| Sutherland Ave 1231  | Apartment (16 Suites)          | Capri Villa            |
| Sutherland Ave 1247  | Apartment Building (36 Suites) | Somerset Manor         |
| Sutherland Ave 1421  | Apartment (59 Suites)          | Cedarwood Court        |
| Sutherland Ave 1431  | Apartment (47 Suites)          | Sutherland Court       |
| Sutherland Ave 1441  | Apartment (47 Suites)          | Sutherland Court       |
| Sutherland Ave 534   | Apartment (62 Suites)          | The Shaughnessy        |
| Sutherland Ave 560   | Apartment (39 Suites)          | Sutherland Manor       |
| Truswell Rd 559      | Apartment/Hotel                | Enigma Apartment Hotel |
| Walnut St 3165       | Apartment (24 Suites)          | Parkwood Terrace       |
| Walnut St 3193       | Apartment (52 Suites)          | The Pallisade          |
| Walnut St 3195       | Apartment (23 Suites)          | Walnut Place           |
| Water St 1777        | Apartment (30 Suites)          | Nassau House           |
| Water St 1797        | Apartment (12 Suites)          | Mill Creek Apartments  |
| Wilson Ave 894       | Apartment (16 Suites)          | Emerald Place Holdings |